

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Tuesday, September 15, 2020 7:36 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20200139  
**Attachments:** Utilities Inc.; E-Form Other Complaint TRACKING NUMBER 182331; E-Form Other Complaint TRACKING NUMBER 182339; E-Form Other Complaint TRACKING NUMBER 182354

**Consumer correspondence for docket 20200139.**

**Angela Calhoun**

## Antonia Hover

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**From:** lenox862 <lenox862@yahoo.com>  
**Sent:** Friday, September 11, 2020 6:31 PM  
**To:** Consumer Contact  
**Subject:** Utilities Inc.

I find it outrageous that Utilities Inc. has had as many rate increases as they have had in recent years and still wants yet another. Please deny their requested increase.

Len Oxman  
3527 Vestavia Way  
Longwood, FL 32779

Sent from my T-Mobile 4G LTE Device

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Saturday, September 12, 2020 1:33 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182331

### CUSTOMER INFORMATION

Name: Diane OHalloran  
Telephone: (863) 660-0506  
Email: Dohall1@aol.com  
Address: 397 Winchester Place Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Diane OHalloran  
Account Number: 3039184104  
Address: 397 Winchester Place Longwood FL 32779

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

#### Details:

You at the PSC obviously do NOTHING but rubber stamp and approve every obscene Rate Increase by Utility Monopolies instead of protecting us - the helpless Consumer Victims you are supposed to look out for. We have no alternative but to have our water provided by Utilities Inc and every 6 months have the price for this Essential to Life bumped up where obviously the sky is the limit. How about the cost of water going up 120% now within 4 years with no ceiling in sight? You at the PSC - the supposed Consumer "Watchdog" must be getting kickbacks from from the companies like Utilities Inc. It is Despicable. Especially in this year of Covid/job layoffs and Economic pain. Utilities Inc is Horrific with their Constant Price Gouging but you at the PSC are Worse due to holding a job where you do the Exact Opposite of what you are hired to do and get away with it. I and many of my neighbors are contacting Media, the Governor, attys, and everyone possible to reveal this Miscarriage of Justice.

PSC was contacted previously

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Sunday, September 13, 2020 12:34 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182339

### CUSTOMER INFORMATION

Name: Lois ROWE  
Telephone: (813) 783-7359  
Email: Loismuskegon@Frontier.com  
Address: 6401 Forest Lake Drive ZEPHYRHILLS FL 33540

### BUSINESS INFORMATION

Business Account Name: Lois ROWE  
Account Number: 0494509171  
Address: 6401 Forest Lake Drive ZEPHYRHILLS FL 33540

Water County Selected: Pasco

### COMPLAINT INFORMATION

Complaint: Other Complaint against A Utility Inc.  
Details:

In regard to the proposed Utility's Requested Final Rates: The requested final rates are outrageous and exploitative! The Commission Approved Interim Rates are more in line with a reasonable increase. We all know that the population in Florida is exploding and all these newcomers will need utilities. This is a windfall in itself. The difference between the rates in effect at 12/31/2019 and what they are asking as Final Rates amounts to hundreds of thousands of dollars. Many of us are elderly retirees on a fixed income.

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Monday, September 14, 2020 1:15 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 182354

### CUSTOMER INFORMATION

Name: joseph raimo  
Telephone: (151) 830-7130  
Email: jarsol@aol.com  
Address: 1332 so ridge lake circle FL Longwood FL 32750

### BUSINESS INFORMATION

Business Account Name: joseph a raimo  
Account Number: 3849200000  
Address: 1332 so ridge lake circle longwood FL 32750

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:

We recently received a notice advising us that Utilities Inc is applying for a rate increase. This company is completely out of control. We pay more than enough. You cannot reason with the company. We pay a sewer charge when we are not even there. The only thing that is running is the sprinkler system which has to run or we get notification from our community association. I cannot believe you would even consider this in the middle of a pandemic. People loosing their jobs or time be being cut back. Trying to hold on to their homes and Utilities Inc want another increase. We pay too much now. Have the people in charge of this company take a pay cut. They should live in the real world. Please do not pass this. If you can reduce the amount they charge or make them change some of their regulation. Thank you for your time. Please reply