

Mary Ann de Villalvilla
Sabal Point
Seminole County
2525 Thicket Ridge Court
Longwood FL 32779

CORRESPONDENCE
9/22/2020
DOCUMENT NO. 08355-2020

Florida Public Service Commission
Director of Office of Commission Clerk
Docket#20200139-WS, Utilities Inc. of Florida

September 18, 2020

Dear Sirs,

Notice of Interim Rate Increase of September 4, 2020 effective September 9, 2020 was received after one could protest. I understand our Florida Legislators passed Florida Section 367-081(4)(b) and a Florida statute water (a) and waste water permitting utilities to pass increases through without a public hearing on November 26, 2019. Therefore receiving the notice late was of no consequence since we weren't permitted to discuss it with the utility company any more.

Thus my protest after the fact is my only recourse. I and many other residents in Seminole are unhappy with our water company. In twenty years time living in this house the cost of water was not an issue. The last several years the cost has risen to the point that I am very aware of it. My records go back two years, even in that short time, (August 3, 2019) rates raised to consolidate a uniform rate structure across the state. Importantly you wrote a significant redirection in "rate change expenses, cost of multiple filings, very comparative rates, infrastructure in place for decades to come."

On November 20, 2019 there was indeed a decrease in rates that lasted until April 1, 2020. Rates increased May 3, 2020 and September 9, 2020. For the May and September increases no reason was given, of course. As for competitive rates, in fact none of my friends or associates pay such high amounts for water as I do. How their water utilities do this might be a good question to ask.

So I protest this increase, with all that is left to me, a letter. I also received a letter from Utilities Inc. from Gary Ruskin, President of Utilities Inc. of Florida this was some time ago as the letter was not dated. It informed me that the Sanlando system, (from which I obtain my water), had levels of PFOs and PFO-A are present there. These levels are below what the EPA has set. Utilities Inc. thought it best to appraise us of these facts, that it was in our best interests, and I imagine theirs, too. They also said in the absence of definitive guidelines in data from the Federal Government, these substances are containments in some water due to prior land uses and activities.

What was I to do with these facts? Isn't it the Water companies job to provide clean water? In the absence of definitive guidelines, request them from the Government? We also need to do this.

I have been told by scientists at the University of Central Florida that they would not give Florida water to their babies. I have to obtain my water through strong filters. I have written this epistle in protest.

Sincerely,



Mary Ann de Villalvilla
2525 Thicket Ridge Court
Longwood, FL 32779

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CLERK

DeVallella
2525 Thee K&L Ridge Ct
Longwood FL 32779

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Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee Florida 32399-0870

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