

Antonia Hover

From: Consumer Contact
Sent: Tuesday, September 22, 2020 2:17 PM
To: Consumer Correspondence
Subject: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, September 22, 2020 11:51 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182433

CUSTOMER INFORMATION

Name: mark stone
Telephone: (352) 561-2113
Email: mstone61@cfl.rr.com
Address: 12344 sunshine drive clermont FL 34711

BUSINESS INFORMATION

Business Account Name: Mark Stone
Account Number: 9709800000
Address: 12344 sunshine drive Clermont FL 34711

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

I received notice that Utilities of Florida is asking for a rate increase. It seems to me this is Wrong time to ask for rate increase due to the problems our citizens are facing. In fact with so many of us having to tighten our belts the Utilities should be looking at a rate reduction.... I am sure they can find places to cut there budget without cutting service.

Mark Stone