

Antonia Hover

From: Consumer Contact
Sent: Wednesday, September 23, 2020 9:15 AM
To: Consumer Correspondence
Subject: To CLK docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, September 23, 2020 8:46 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182442

CUSTOMER INFORMATION

Name: Keith Barton
Telephone: (407) 773-2399
Email: barton1014@gmail.com
Address: 100 Ludlow Dr Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Keith Barton
Account Number:
Address: 100 Ludlow Dr Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

Docket NO. 20200139-WS, UTILITIES INC OF FLORIDA - Regarding the latest rate increase request by Utilities, INC. of Florida, there is no justification for this increase other than fattening the wallets of their executives. The recent increases which residents and businesses of Seminole County opposed to no avail are a hardship on the community. Especially with the financial impact of Covid 19 on so many in our community, now is not the time to grant yet another rate increase. We water responsibly in accordance with local restrictions yet our monthly bill for a 2 person household averages \$120 per month where before the last rate hike we averaged \$80-\$90 monthly. It is high time the Florida PSC represented and protected the citizens of Florida instead of these large utilities. Utilities of Florida, Inc is part of a

corporation that has bought up many small utility companies over the years and is a large multi-state corporation not a small local provider. Please deny this latest rate increase and protect consumers.