

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 24, 2020 12:27 PM
To: 'Roxanne Williamson'
Cc: Consumer Contact
Subject: RE: Disconnection of Electrical Services

Good Afternoon, Ms. Williamson.

We will be placing your comments below in consumer correspondence in Docket No. 20200219, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Roxanne Williamson <roxwillmsn@gmail.com>
Sent: Thursday, September 24, 2020 11:09 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Disconnection of Electrical Services

Docket#20200219-E1

Dear Staff and Members of the Public Service Commission:

Thank you for all you do to serve the public of Florida.

I am writing to ask you to take a deep look at this situation and to look in your own heart and mind. Please use whatever power you have to prevent any Florida utilities from disconnecting the electricity of any Floridians who have fallen behind in their monthly electric bill payments. Our people are hurting economically during the COVID-19 pandemic, as well as in every other way. Many have lost jobs and income through no fault of their own. You all know that the big Florida utilities are permitted very healthy profit margins on their asset bases, that their annual profits are in the billions of dollars, and that they can easily absorb payment delays and losses during this pandemic.

You all know that it is simply not right to cut off power to struggling Floridians during this difficult time. Imagine you and your family having power to your own home shut off - no AC, no lights, no refrigeration. Nor is there any valid economic or policy reason to permit the utilities to take such an extreme and cruel step.

Thank you for doing the right thing and using your emergency rulemaking authority to prohibit Florida utilities from shutting off power for delinquency in bill payments, until such time as this pandemic has abated, the economy has recovered, and Floridians are able to pay their utility bills.

We are all in this together and together we can all help.

Sincerely,

Roxanne Williamson