

Beverly J. Chapman
1989 N. Keene Rd. - #2
Clearwater, FL. 33755

September 21, 2020

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399-0870

CORRESPONDENCE
9/25/2020
DOCUMENT NO. 09432-2020

RE: DOCKET NO. 20200139-WS (INTERIM WATER RATE INCREASE)

To Whom It May Concern – Dear Commissioners,

I am writing this as a very concerned citizen. In my opinion, all the facts have not been honestly presented to the Commission by Utilities, Inc.

Therefore, I am enclosing my last water bill statements with notations of my concerns. I own a triplex building with 3 units. But, unit#3 has been vacant since April 28, 2020. I had the water turned on in my name, so I could clean, paint, repair, update, etc. It took me 2 months, but even if I used much less water the bill was always \$103.68 (each unit is separately metered). My last bill for this unit the water usage was 0.0, yet the bill was still \$103.68. As a comparison, my power bill for this unit was less if I used less power each month!

Also, I want to call your attention to the charge for the Recycleable Containers. They brought 3 containers but one was sufficient (and has been over the years) that's all I took. However, I was told each unit would have to pay for one monthly either way! Yes, they do charge each tenant monthly. I have 3 Solid Waste and 1 Recycleable Container.

In conclusion, these factors are invisible rate hikes already! Charts, graphs, figures, etc. can be designed to reflect information in different manners (rename items and put them in a different spot and they become a liability).

Thank you for taking the time to read this, I don't expect any response, but I felt a need to express my feelings. I too am hurting from the pandemic, but there has been NO stimulus check or relief in sight for me!!

Respectfully,

Beverly J. Chapman

Beverly J. Chapman

Enclosures 4 Pages

RECEIVED-FPSC
SEP 25 PM 2:39
COMMISSION
ENK

TO INSURE PROMPT CREDIT PLEASE RETURN THIS PORTION OF BILL WITH YOUR PAYMENT

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

Mailing Address: PO Box 30020, Tampa, FL 33630-3020

Pay in Person At: 100 S. Myrtle Ave., Clearwater, FL

Telephone: (727) 562-4600 Fax No. (727) 562-4629

STATEMENT DATE: 9/11/2020

COPY

PLEASE MAKE CHECK PAYABLE TO "CITY OF CLEARWATER" AND NOTE YOUR "ACCOUNT NUMBER" ON THE CHECK

ACCOUNT NUMBER 4036931

CCW0914A AUTO 5-DIGIT 33755
7000001882 00.0007.0095 1858/1



CHAPMAN, DONALD
1989 N KEENE RD APT 2
CLEARWATER FL 33755-1674

CURRENT BILL DUE 10/02/2020 103.68

TOTAL AMOUNT DUE 103.68

PAYMENT AMOUNT

6 0004036931 000010368

Re: Docket # 20200139-WS

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

Account Name: CHAPMAN, DONALD
Service Address: 1989 N KEENE RD 2 Keene Rd. #2
Account Number: 4036931
Statement Date: 9/11/2020
Meter Read From: 8/12/2020 TO 9/10/2020

After 5:00 pm on 10/2/2020 any unpaid balance will be charged a penalty fee.

Clearwater is charging late fees and disconnecting for non-payment. Customers should pay what they can to avoid building up a large balance. If you are behind on your utility bills, the City of Clearwater, social service agencies and the Pinellas County CARES program may be available to help. Funds are limited, so apply now. Please contact customer service at 727-562-4600 for assistance or visit our website at www.myclearwater.com/covid19 for more information on the Pinellas CARES program.

BALANCE FORWARD 103.68
-Payments received as of 08/31/2020 -103.68

Meter	CurrRead	PrevRead	X Multiplier	= CCF Cons.	X Conv.Factor	= Bill Cons.
WTR	R	90	88	1	2.0	0.748
						1.5

Usage	Service	Charge
1.5	Domestic Water inside City <1"	23.16
	Sewer/Wastewater in City <1" Meter	31.89
	Solid Waste/Recycling Service	32.91
	Solid Waste Charge: 29.88 Recycling Charge: 3.03	
	Stormwater	13.40
	10% Utility Tax on Water	2.32
	Total Taxes and Franchise Fees:	2.32

Containers

CURRENT BILL DUE 10/02/2020 103.68
TOTAL AMOUNT DUE 103.68

TRIPLEX - 1 Bldg - 3 Units

#1 Rented	#2 Me	#3 VACANT 4/28/20
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TO CURRENT
↑

#2

Re: Docket # 20200139-WS

TO INSURE PROMPT CREDIT PLEASE RETURN THIS PORTION OF BILL WITH YOUR PAYMENT

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

STATEMENT DATE:
9/11/2020

Mailing Address: PO Box 30020, Tampa, FL 33630-3020
Pay in Person At: 100 S. Myrtle Ave., Clearwater, FL
Telephone: (727) 562-4600 Fax No. (727) 562-4629

Copy

PLEASE MAKE CHECK PAYABLE TO "CITY OF CLEARWATER" AND NOTE YOUR "ACCOUNT NUMBER" ON THE CHECK

ACCOUNT NUMBER 4266621

CCW0914A AUTO 5-DIGIT 33755
7000001883 00.0007.0095 1858/2

CURRENT BILL DUE 10/02/2020 103.68
TOTAL AMOUNT DUE 103.68

CHAPMAN, DONALD
1989 N KEENE RD APT 2
CLEARWATER FL 33755-1674

Re: Docket # 20200139-WS

PAYMENT AMOUNT

1 0004266621 000010368

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

Account Name: CHAPMAN, DONALD
Service Address: 1989 N KEENE RD 3
Account Number: 4266621
Statement Date: 9/11/2020
Meter Read From: 8/12/2020 TO 9/10/2020

Keene Rd #3

BALANCE FORWARD 103.68
-Payments received as of 08/31/2020 -103.68

Meter	CurrRead	PrevRead	X Multiplier	= CCF Cons.	X Conv.Factor	= Bill Cons.
WTR	R	239	239	1	0.0	0.748

Usage	Service	Charge
0.0	Domestic Water inside City <1"	23.16
	Sewer/Wastewater in City <1" Meter	31.89
	Solid Waste/Recycling Service	32.91
	Solid Waste Charge: 29.88 Recycling Charge: 3.03	
	Stormwater	13.40
	10% Utility Tax on Water	2.32
	Total Taxes and Franchise Fees:	2.32

Containers

After 5:00 pm on 10/2/2020 any unpaid balance will be charged a penalty fee.

CURRENT BILL DUE 10/02/2020 103.68
TOTAL AMOUNT DUE 103.68

#3

Clearwater is charging late fees and disconnecting for non-payment. Customers should pay what they can to avoid building up a large balance. If you are behind on your utility bills, the City of Clearwater, social service agencies and the Pinellas County CARES program may be available to help. Funds are limited, so apply now. Please contact customer service at 727-562-4600 for assistance or visit our website at www.myclearwater.com/covid19 for more information on the Pinellas CARES program.

Re: Docket # 20200139-WS

Rec'd 9/11/20

BEFORE THE PUBLIC SERVICE COMMISSION

NOTICE OF INTERIM RATE INCREASE

TO THE CUSTOMERS OF
UTILITIES, INC. OF FLORIDA
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 20200139-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES
IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO,
PINELLAS, POLK, AND SEMINOLE COUNTIES

DATED: SEPTEMBER 4, 2020

NOTICE OF INTERIM RATE INCREASE

On September 1, 2020, the Florida Public Service Commission approved interim water and wastewater rates for Utilities, Inc. of Florida customers. The interim rates will be effective September 9, 2020. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will include interest based upon Commission determined factors.

The current rates, the Utility's requested interim rates, the Utility's requested final rates and the Commission approved interim rates are set forth below. The final rates are subject to change based on information presented at the customer and technical hearings, and the final decision by the Commissioners.

Re: Docket# 20200139-WS

WATER RATES

	Utility's Rates in Effect at 12/31/2019 (1)	Utility's Existing Rates (2)	Utility's Requested Interim	Utility's Final Requested	Commission Approved Interim Rates
<u>Residential and General Service</u>					
Base Facility Charge by Meter Size					
5/8" x 3/4"	\$11.07	\$11.28	<u>\$11.71</u>	\$13.24	<u>\$11.71</u>
3/4"	\$16.61	\$16.92	<u>\$17.57</u>	\$19.86	<u>\$17.57</u>
1"	\$27.68	\$28.20	<u>\$29.29</u>	\$33.11	<u>\$29.28</u>
1-1/2"	\$55.35	\$56.40	<u>\$58.57</u>	\$66.21	<u>\$58.55</u>
2"	\$88.56	\$90.24	<u>\$93.71</u>	\$105.94	<u>\$93.68</u>
3"	\$177.12	\$180.48	<u>\$187.43</u>	\$211.88	<u>\$187.36</u>
4"	\$276.75	\$282.00	<u>\$292.85</u>	\$331.06	<u>\$292.75</u>
6"	\$553.50	\$564.00	<u>\$585.70</u>	\$662.12	<u>\$585.50</u>
8"	\$885.60	\$902.40	<u>\$937.13</u>	\$1,059.39	<u>\$936.80</u>
10"	\$1,605.15	\$1,635.60	<u>\$1,698.54</u>	\$1,920.14	<u>\$1,697.95</u>
Charge per 1,000 gallons - Residential Service					
0-4,000 gallons	\$1.56	\$1.59	<u>\$1.65</u>	\$1.87	<u>\$1.65</u>
4,001-12,000 gallons	\$2.33	\$2.37	<u>\$2.46</u>	\$2.78	<u>\$2.46</u>
Over 12,000 gallons	\$3.89	\$3.96	<u>\$4.11</u>	\$4.65	<u>\$4.11</u>
Charge per 1,000 gallons - General Service	\$2.63	\$2.68	<u>\$2.78</u>	\$3.15	<u>\$2.78</u>
<u>Private Fire Protection Service</u>					
1 1/2"	\$4.61	\$4.70	<u>\$4.88</u>	\$5.52	<u>\$4.88</u>
2"	\$7.38	\$7.52	<u>\$7.81</u>	\$8.83	<u>\$7.81</u>
3"	\$14.76	\$15.04	<u>\$15.62</u>	\$17.66	<u>\$15.61</u>
4"	\$23.06	\$23.50	<u>\$24.40</u>	\$27.59	<u>\$24.40</u>
6"	\$46.13	\$47.00	<u>\$48.81</u>	\$55.18	<u>\$48.79</u>
8"	\$73.80	\$75.20	<u>\$78.09</u>	\$88.28	<u>\$78.07</u>
10"	\$133.76	\$136.30	<u>\$141.55</u>	\$160.01	<u>\$141.50</u>
<u>Typical Residential 5/8" x 3/4" Meter Bill Comparison</u>					
3,000 Gallons	\$15.75	\$16.05	<u>\$16.66</u>	\$18.85	<u>\$16.66</u>
6,000 Gallons	\$21.97	\$22.38	<u>\$23.23</u>	\$26.28	<u>\$23.23</u>
8,000 Gallons	\$26.63	\$27.12	<u>\$28.15</u>	\$31.84	<u>\$28.15</u>
(1) The interim rate increase was applied to the rates in effect as of 12/31/2019.					
(2) The current rates became effective May 31, 2020 as a result of a price index.					



Water Bill INCREASE

*Increases to Water Bills
Sometime after May 31, 20*

DOCKET NO. 20190005-WS
Order No. PSC-2019-0525-PAA-WS

Re: Docket# 20200139-WS

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4) (a), Florida Statutes, water and wastewater utilities are permitted to adjust the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in non-controllable expenses subject to inflationary pressures such as chemicals and other general operation and maintenance costs.

On April 1, 2020 Utilities Inc. of Florida filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness. If approved by the Commission, water rates will increase by 0.86% and wastewater rates will increase by 0.68%. Additionally, Miscellaneous Service Charges will increase by 0.76%. These rates should be reflected on your bills for service rendered on or after May 31, 2020.

If you have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Re: Docket# 20200139-WS

7000004092 00.0008.0094 2046/2

Re: Docket# 20200139-WS

HOW TO CONTACT THE COMMISSION

Written comments regarding the Utility and the proposed rates may be directed to this address:

Florida Public Service Commission
Director, Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

sent to

A courtesy copy of written comments and complaints is not required, but may be mailed or emailed to the following:

Martin S. Friedman, Esquire
Dean Mead Law Firm
420 South Orange Avenue, Suite 700
Orlando, Florida 32801
mfriedman@deanmead.com

All correspondence should refer to "Docket No. 20200139-WS, Utilities, Inc. of Florida". Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission's toll-free facsimile line at 1-800-511-0809, or the Commission's website available at <http://floridapsc.com/ConsumerAssistance/ComplaintForm>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission's Division of Consumer Assistance and Outreach at the following toll-free number 1-800-342-3552.

This notice was prepared by the Utility and approved by Commission staff for distribution by the Utility to its customers. If you have any questions, please call the Utility's office at (866) 842-8432.

Utilities, Inc. of Florida

Docket# 20200139-WS



Mrs. Beverly J. Chapman
 1989 N. Keene Rd. Apt. 2
 Clearwater, FL 33755-1674

TAMPA FL 335
 SAINT PETERSBURG FL
 21 SEP 2020



DISTRIBUTION CENTER

2020 SEP 25 AM 8:41

Florida Public Service Commission
 Director, Office of Commission Clerk
 2540 Shumard Oak Blvd.
 Tallahassee, FL.

32399-0870

32399-087099

