

Brian Schultz

From: Diana Vizcarrondo
Sent: Wednesday, September 30, 2020 1:54 PM
To: Consumer Correspondence
Subject: To CLK docket 20200219
Attachments: Residents of South Florida Can't Survive Without Power!; Residents of South Florida Can't Survive Without Power!

Consumer correspondence for docket 20200219.

-Diana Vizcarrondo

Brian Schultz

From: mayracr_11@everyactioncustom.com on behalf of Mayra Cruz <mayracr_11@everyactioncustom.com>
Sent: Wednesday, September 30, 2020 1:17 PM
To: Consumer Contact
Subject: Residents of South Florida Can't Survive Without Power!

Dear The Public Service Commissioners,

I urge you to use your regulatory powers to halt the disconnections statewide. While our state may have reopened, the pandemic continues and we continue to add new cases of COVID-19 each day. It's impossible to imagine that every customer behind on their bills will be able to pay off their debt in time for the shutoffs. People have been struggling for the better part of the year to find jobs that are safe and pay enough to deal with unexpected medical bills, utility bills, and rent/mortgage.

These are unprecedented times that call for you to step in and protect people from being without lights, AC, and a safe place to self-quarantine during a deadly pandemic.

Beyond the disconnections, we need a better plan to pay down people's debts and hope you also consider more aggressive action in the coming weeks.

Sincerely,
Mayra Cruz
50 SW 10th St Miami, FL 33130-4128
mayracr_11@yahoo.com

Brian Schultz

From: jar4853@everyactioncustom.com on behalf of Jeanette Ruiz <jar4853@everyactioncustom.com>
Sent: Wednesday, September 30, 2020 12:02 PM
To: Consumer Contact
Subject: Residents of South Florida Can't Survive Without Power!

Dear The Public Service Commissioners,

I am writing you this letter in concern for the economy, my family, and my home. I have a concern that I need you to hear from an average person trying to make it through these hard times.

The COVID-19 pandemic has impacted our lives in several ways. Many Floridians have been forced to make tough decisions including whether to pay for utilities, rent, or food. Now, Florida Power & Light (FPL) has decided to put the needs of our community on the back burner and move forward with the disconnection of power services. This is inhumane and unfair!

We're urging you to do something about it, and demand Florida Power and Light (FP&L) to halt any disconnection of power services scheduled to take place. As the pandemic continues to impact communities in Florida, the decision to move forward with disconnections will add more distress to Miami's working-class communities that are already susceptible to the health and economic impacts of COVID-19.

We're asking that you urge FP&L to stop disconnections, provide legitimate relief to South Florida residents including bill forgiveness and formally suspend shut-offs through the end of 2021. We need power, and our families and communities can't thrive without it.

Sincerely,
Jeanette Ruiz
7449 NW 168th St Hialeah, FL 33015-4148 jar4853@yahoo.com