Brian Schultz

From: Sent: To: Cc: Subject: Brian Schultz on behalf of Records Clerk Monday, October 05, 2020 8:37 AM 'jcfarris27@gmail.com' Consumer Contact RE: Docket no. 20200219-EI, Stop Utility Disconnections Now. Protect FL Families During COVID!

Good Morning, Jean Farris

We will be placing your comments below in consumer correspondence in Docket No. 20200219-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz

Commission Deputy Clerk II Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Jean Farris <Jean.Farris.16427910@p2a.co>
Sent: Saturday, October 03, 2020 2:29 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket no. 20200219-EI, Stop Utility Disconnections Now. Protect FL Families During COVID!

Dear Public Service Commission:

Hi, my name is Jean Farris and I live in Orlando. As a Florida resident and ratepayer, I am extremely concerned about the prospect of utilities taking adverse action to, UNCONSCIONABLY, leave Florida families without access to electricity during the pandemic.

Families are already DESPERATELY struggling to cope with the effects of a pandemic which has cost more than 200,000 lives and infected millions. In Florida, almost 700,000 people have been infected and more than A TOTALLY UNACCEPTABLE 13,500 lives have been lost to COVID since March.

REPREHENSIBLE COVID disconnections present an immediate AND CERTAIN danger as families struggle to protect the health and safety by staying home and abiding by the social distancing guidelines set by public health authorities. THIS IS FLORIDA!-People without electricity in their homes will have no ability to EVEN stay cool, power LIFE-SAVING medical devices, communicate with others, or stay warm during the winter! Electricity ABSOLUTELY is an essential good; without it, people cannot stay in their homes and must seek shelter elsewhere, amounting to an eviction. More than 1 million people in Florida could be severely impacted

by UNTHINKABLE utility disconnections.

It's time for the Public Service Commission to exercise its authority to FULLY ensure that ALL Florida families are protected from disconnections during the pandemic. The PSC must issue an emergency order preventing utility companies from taking adverse action against ALREADY struggling Florida families. Disconnections will EXTREMELY exacerbate an already severe public health crisis.

Thank you for considering my comment.

Regards, Jean Farris