

Jacob Veauhn

From: Jacob Veauhn on behalf of Records Clerk
Sent: Tuesday, October 6, 2020 4:37 PM
To: 'magentoole@gmail.com'
Cc: Consumer Contact
Subject: RE: Docket no. 20200219-EI, Stop Utility Disconnections Now. Protect FL Families During COVID!

Good afternoon, Magen Toole

We will be placing your comments below in consumer correspondence in Docket No. 20200219 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veauhn

Commission Deputy Clerk I
Florida Public Service Commission
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From: Magen Toole <Magen.Toole.351853951@p2a.co>
Sent: Tuesday, October 6, 2020 4:23 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket no. 20200219-EI, Stop Utility Disconnections Now. Protect FL Families During COVID!

Dear Public Service Commission:

Hi, my name is Magen Toole and I live in Pembroke Pines. As a Florida resident and ratepayer, I am deeply concerned about the prospect of utilities choosing to leave thousands of Florida families without access to electricity during the ongoing pandemic.

Families are already struggling to cope with the effects of covid-19, which has cost more than 200,000 lives and infected millions across the United States. Here in Florida, almost 700,000 people have been infected and more than 13,500 lives have died since March.

Covid-19 disconnections present an immediate danger as families struggle to protect their health and safety by staying home, as well as those abiding by the social distancing guidelines set by public health authorities. People without electricity in their homes will have no ability to stay cool, power medical devices, communicate with others, or stay warm during the winter. You are punishing them for trying to do the right thing, and in many cases, condemning them to suffering and death.

Electricity is an essential good; without it, people cannot stay in their homes and must seek shelter elsewhere, amounting to an eviction. More than 1 million people in Florida could be severely impacted by utility disconnections.

It's time for the Public Service Commission to exercise its authority to ensure that Florida families are protected from disconnections during the pandemic. The PSC must issue an emergency order preventing utility

companies from taking adverse action against struggling Florida families. Disconnections will exacerbate an already severe public health crisis.

I urge you to take humane, responsible actions and not contribute to further needless suffering and death during what has already been an already horrific year in Florida.

Regards,
Magen Toole ■