Antonia Hover

From:	Dorothy Menasco on behalf of Records Clerk
Sent:	Wednesday, October 7, 2020 4:31 PM
To:	'BobbyCrock2@gmail.com'
Subject:	Notification of Unaccepted E-filing (E-filing ID = 23995) 20200219
Attachments:	23995.pdf

The referenced document has been reviewed by the Office of Commission Clerk and has not been accepted as an e-filing.

Comments for Docket 20200219 should be emailed to: clerk@psc.state.fl.us   Upon receipt they will then be placed in consumer correspondence and forwarded to our Office of Consumer Assistance & Outreach.

If you have any questions, please contact the Office of Commission Clerk at clerk@psc.state.fl.us

Please Help

Attachments: 23995.pdf; Undeliverable Notification of Unaccepted E-filing (E-filing ID = 23995) 20200219

From: Dorothy Menasco
Sent: Wednesday, October 07, 2020 4:52 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: FW: Notification of Unaccepted E-filing (E-filing ID = 23995) 20200219

Good afternoon,

CLK received the attached document (23995.pdf) by efiling. Since there is no identifying information on the pdf document as filed, I rejected the document with the instructions in the email below. Unfortunately, that email was returned as undeliverable (copy of email also attached). I have copied the information that was entered online when describing the document that was being filed. See screenshot below. Since it appears to be a complaint/comments regarding Docket 20200219, I'm forwarding a copy to CAO as an FYI.

ID	submitter	title	docket	Date Submitted
23995	BobbyCrock2@gmail.com	I am sick of getting overcharged for my utilities. You have to do something about this. I want a new docket created right away. Please send it back to me. I am getting really frustrated. This is terrible they can't do this to me. Send me back an email as soon as possible. I want a refund this instance. How do I get refund now. Please I can't afford to pay utilities and feed my family of 8. We live in a small house but utilities are so large it does not make sense. Please help I am Desperate.	20200219	10/7/2020 3:38:05 PM

From: Dorothy Menasco **On Behalf Of** Records Clerk
Sent: Wednesday, October 07, 2020 4:31 PM
To: 'BobbyCrock2@gmail.com' <BobbyCrock2@gmail.com>
Subject: Notification of Unaccepted E-filing (E-filing ID = 23995) 20200219

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From:	Mail Delivery System <MAILER-DAEMON@LOCALHOST>
To:	BobbyCrock2@gmail.com
Sent:	Wednesday, October 07, 2020 4:31 PM
Subject:	Undeliverable: Notification of Unaccepted E-filing (E-filing ID = 23995) 20200219

Delivery has failed to these recipients or groups:

BobbyCrock2@gmail.com
The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

The following organization rejected your message: gmail-smtp-in.l.google.com.

Diagnostic information for administrators:

Generating server: mail3.psc.state.fl.us

BobbyCrock2@gmail.com
gmail-smtp-in.l.google.com #<gmail-smtp-in.l.google.com #5.1.1 smtp; 550-5.1.1 The email account that you tried to reach does not exist. Please try 550-5.1.1 double-checking the recipient's email address for typos or 550-5.1.1 unnecessary spaces. Learn more at 550 5.1.1 https://support.google.com/mail/?p=NoSuchUser h186si2886883yba.265 - gsmtp> #SMTP#

Original message headers:

```
Return-Path: <DMenasco@PSC.STATE.FL.US>
X-ASG-Debug-ID: 1602102635-05ffe512241213a0001-JLPJQL
Received: from EXC-2010-CH.psc.state.fl.us (EXC-2010-CH.psc.state.fl.us
 [164.51.109.62]) by mail3.psc.state.fl.us with ESMTP id 25ilF7QsIOz3xGxO for
 <BobbyCrock2@gmail.com>; Wed, 07 Oct 2020 16:30:35 -0400 (EDT)
X-Barracuda-Envelope-From: DMenasco@PSC.STATE.FL.US
X-Barracuda-Effective-Source-IP: EXC-2010-CH.psc.state.fl.us[164.51.109.62]
X-Barracuda-Apparent-Source-IP: 164.51.109.62
X-Barracuda-OUTBOUND: Yes
Received: from EXC-2010-MB.psc.state.fl.us ([2002:a433:6d3d::a433:6d3d]) by
 EXC-2010-CH.psc.state.fl.us ([2002:a433:6d3e::a433:6d3e]) with mapi id
 14.03.0487.000; Wed, 7 Oct 2020 16:30:33 -0400
From: Records Clerk <CLERK@PSC.STATE.FL.US>
To: "'BobbyCrock2@gmail.com'" <BobbyCrock2@gmail.com>
Subject: Notification of Unaccepted E-filing  (E-filing ID = 23995)  20200219
Thread-Topic: Notification of Unaccepted E-filing  (E-filing ID = 23995)
  20200219
X-ASG-Orig-Subj: Notification of Unaccepted E-filing  (E-filing ID = 23995)  20200219
Thread-Index: Adac538BGxZoWWF1QiKF3f5xDJ/JJQ==
Sender: Dorothy Menasco <DMenasco@PSC.STATE.FL.US>
Date: Wed, 7 Oct 2020 20:30:33 +0000
Message-ID: <6D5CAFE2CF461D42B4B5931CC376E1FF30D5A4ED@EXC-2010-MB.psc.state.fl.us>
Accept-Language: en-US
Content-Language: en-US
```

```
X-MS-Has-Attach: yes
X-MS-TNEF-Correlator:
x-ninja-pim: Scanned by Ninja
x-ninja-attachmentfiltering: (no action)
x-originating-ip: [164.51.109.16]
Content-Type: multipart/mixed;
        boundary="_004_6D5CAFE2CF461D42B4B5931CC376E1FF30D5A4EDEXC2010MBpscsta_"
MIME-Version: 1.0
X-Barracuda-Connect: EXC-2010-CH.psc.state.fl.us[164.51.109.62]
X-Barracuda-Start-Time: 1602102635
X-Barracuda-URL: https://164.51.109.50:443/cgi-mod/mark.cgi
X-Barracuda-Orig-Rcpt: BobbyCrock2@gmail.com
X-Barracuda-BRTS-Status: 1
X-Virus-Scanned: by bsmtpd at psc.state.fl.us
X-Barracuda-Scan-Msg-Size: 3360
X-Barracuda-Spam-Score: 0.00
X-Barracuda-Spam-Status: No, SCORE=0.00 using global scores of TAG_LEVEL=1000.0
QUARANTINE_LEVEL=1000.0 KILL_LEVEL=8.5 tests=HTML_MESSAGE
X-Barracuda-Spam-Report: Code version 3.2, rules version 3.2.3.85137
        Rule breakdown below
         pts rule name               description
        ---- --------------------- --------------------------------------------------
        0.00 HTML_MESSAGE           BODY: HTML included in message
```