

Antonia Hover

From: Ellen Plendl
Sent: Monday, October 12, 2020 11:19 AM
To: Consumer Correspondence
Subject: Docket No. 20200139
Attachments: FW Water rates raised many times in year by private Canadian owned company;
Consumer Inquiry - Utilities, Inc. of Florida

See attached customer correspondence and FPSC letter for Docket No. 20200139

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Monday, October 12, 2020 9:45 AM
To: Ellen Plendl
Subject: FW: Water rates raised many times in year by private Canadian owned company

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: SProcini@cfl.rr.com <SProcini@cfl.rr.com>
Sent: Wednesday, September 30, 2020 1:35 PM
To: LtGovernorJeanette.Nunez <LtGovernorJeanette.Nunez@eog.myflorida.com>
Subject: Water rates raised many times in year by private Canadian owned company

This is the second time we, the neighbors on Next.com have tried to contact you.

We've asked before that you go before the Governor, as we found he's one who selects the men on the commission to rip us off. That's Florida Public Service Commission.

We were told this morning, by an Republican running for the Senate in our precinct that the Commissioners of our very own community were turned down twice when fighting for we the voters, to keep our rates from raising, Most hav gone up 4 times more because of the line separately our more affluent zip code from the East side of I-4. We are west, and Governor has been to Heathrow, and the West side of I-4, known as Longwood. The company once owned was SanLando, now owned by Utilities,Inc.of Florida. Trump needs to know they're not paying tariff's by opening in every State

We are being discriminated because we have larger homes,more expensive,in zip code 32779, across the road in same water company, but low rates. We can't see how DeSantis would allow this to happen, now of all times, we've lost our business's,many will never recoup because of Covid shut downs. We've lost more than our businesses,some have lost family members because of depression from this Covid, taking our livelihoods. What does Governor DeSantis expect? Voters here are very aware of when it's time to vote again, we'll be doing it a very different way. Do your job, Lt. Governor, and report this to him, as we've gotten only generic replies,but never from you either you ignore them, or don't care. We'll remember when voting time again for both of you.

Ms. Shirley Procini
563 Darvy Way
Longwood, FL 32779
407-389-6101

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Monday, October 12, 2020 11:18 AM
To: 'SProcini@cfl.rr.com'
Subject: Consumer Inquiry - Utilities, Inc. of Florida

Ms. Shirley Procini
SProcini@cfl.rr.com

RE: FPSC Inquiry 1352010C

Dear Ms. Procini:

The Lt. Governor's office forwarded a copy of your correspondence regarding Utilities, Inc. of Florida (UIF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

You expressed a concern about UIF's application for an increase in water and wastewater rates in Seminole County. We appreciate your comments regarding the petition and will add your correspondence to Docket No. 20200139-WS.

If you have any questions or concerns please call Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission