

Brian Schultz

From: Ellen Plendl
Sent: Monday, October 19, 2020 8:21 AM
To: Consumer Correspondence
Subject: Docket No. 20200092
Attachments: FW Duke Energy 1603 Peace Lily Way Oviedo 32765 20200092-E1; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and FPSC response for Docket No. 20200092.

Brian Schultz

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, October 16, 2020 4:51 PM
To: Ellen Plendl
Subject: FW: Duke Energy 1603 Peace Lily Way Oviedo 32765 20200092-E1

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: AARP <aarpfl@aarp.org> On Behalf Of Kathy Beck
Sent: Thursday, September 24, 2020 12:56 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy 1603 Peace Lily Way Oviedo 32765 20200092-E1

Sep 23, 2020

Governor Ron DeSantis
The Capitol
400 South Monroe Street
Tallahassee, FL 32399-0001

Dear Governor DeSantis,

We are in the middle of a pandemic with unemployment rampant in our state. Right now, Floridians need help making ends meet paying day-to-day expenses, including rising healthcare costs and prescription drug prices, as well as increasing rents and food costs.

What Floridians do not need now is to pay for services that benefits no more than 5 percent of ratepayers.

I am a retired senior citizen living in Florida on a pension. These rates plus the current condition of our nation is making my life very difficult financially and physically.

The growing trend on added fees and rate increases keeps getting more frequent.

Have mercy! . One day, you will "walk in my shoes"

Sincerely
Kathy Beck
1603 Peace Lily Way

Oviedo FL 32765

Sincerely,

Ms. Kathy Beck
1603 Peace Lily Way
Oviedo, FL 32765-2016
(407) 365-7345
kbeckerusd@yahoo.com

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Brian Schultz

From: Shonna McCray
Sent: Monday, October 19, 2020 8:13 AM
To: 'kbeckerusd@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Kathy Beck
kbeckerusd@yahoo.com

RE: FPSC Inquiry 1352564C

Dear Ms. Beck:

The Governor's office forwarded a copy of your email Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities, and water and wastewater utilities. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern regarding DEF's storm protection plan cost recovery clause. We appreciate your comments and will add your correspondence to Docket No. 20200092.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission