

Antonia Hover

From: Consumer Contact
Sent: Tuesday, November 3, 2020 2:23 PM
To: Consumer Correspondence
Subject: To CLK Docket 20200139

Consumer correspondence for docket 20200139.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, November 03, 2020 2:10 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 182789

CUSTOMER INFORMATION

Name: Gary Couture
Telephone: (407) 230-5906
Email: golfdaddy2@aol.com
Address: 123 DURHAM PL LONGWOOD FL 32779

BUSINESS INFORMATION

Business Account Name: Couture
Account Number:
Address: 123 Durham PI LONGWOOD FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

As a Longwood FL resident I currently pay \$67+ per month for water and sewerage charges. I find it exorbitant and offer a comparison for your consideration. We also own a similar size condo unit in Bourne MA. The water and sewer bill for that unit is \$67/ six months. It would appear that Utilities Inc could buy its water from Massachusetts and truck it to Longwood and still save me some money. Obviously, the Ma. utility is running their company like a private business keeping cost down even in a state with significantly higher general costs to operate. (labor,electricity,and taxes etc.)

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