

**Antonia Hover**

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**From:** Consumer Contact  
**Sent:** Wednesday, November 4, 2020 2:55 PM  
**To:** Consumer Correspondence  
**Subject:** To CLK docket 20200181

Consumer correspondence for docket 20200181.

Sincerely,

**Diana Vizcarrondo**  
**Regulatory Specialist II**  
**Office of Consumer Assistance**

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

**From:** Elizabeth Gray <eliz94@vt.edu>  
**Sent:** Wednesday, November 04, 2020 10:58 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** Please remove roadblocks to energy efficiency in Florida

Dear Florida Public Service Commission Clerk,

Florida's largest utilities badly trail leading utilities in the Southeast and across the nation in delivering energy savings to customers. That's short-sighted because energy efficiency is the quickest, cheapest, and cleanest way to meet our energy needs and tackle climate change -- but outdated practices in setting state energy efficiency goals are holding us back. Let's fix that through this rulemaking process.

As you consider changes to your goal setting rule, I ask that you reform the cost-effectiveness and screening practices that previously led many utilities to propose goals of zero to this Commission. I understand that Florida is the only state that relies primarily on these practices. Energy efficiency programs have taken on new importance in light of the economic fallout from the COVID-19 crisis. Florida families should not have to make a choice between paying a power bill or buying essentials like food and medicine. Now is the time to remove the roadblocks to energy savings in order to provide more and better energy efficiency programs to customers.

It's time to use the new rulemaking to update your decades-old practices, and consider ways to get utilities to do more on efficiency, in particular for low-income customers. Please use this opportunity to get input from the public and experts in this field before rushing to revise the rule on conservation goal-setting.

Regards,  
Elizabeth Gray  
Hot Springs Arkansas ■