

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, November 16, 2020 4:19 PM
To: 'Denise Kreimeier'
Cc: Consumer Contact
Subject: RE: Ref Docket No. 20200139-WS

Good Afternoon, Ms. Kreimeier.

We will be placing your comments below in consumer correspondence in Docket No. 20200139, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Denise Kreimeier <dkreim@outlook.com>
Sent: Monday, November 16, 2020 2:37 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Amber Norris <amnorris@psc.state.fl.us>; JR Kelly <kelly.jr@leg.state.fl.us>; Denise Kreimeier <dkreim@outlook.com>
Subject: Ref Docket No. 20200139-WS

Good afternoon.

I just received a notice regarding additional rate increases from Utilities Inc. My water bill has more than tripled since moving to my current house. It is now set to increase again. Based on the letter my bill will probably go up another \$40 per month. I am not sure what to do. And to think we might allow these increases to happen after this year with everything else going on. Unbelievable.

What are the alternatives? This is not a cable bill where we can just cancel. Are there other water companies that can bid on our contract? When I lived in Altamonte we had reclaimed water which helped considerably with our water bill. Is there a possibility of the households who have Utilities Inc to get reclaimed water? Should we all look into drilling our own wells?

I was told that it wouldn't matter if I emailed or complained in any type of forum. It will just happen and we have no control over it. I am hoping that is not the case.

I really hope you give some consideration to this request and not approve the increase. If nothing else delay it so that people can get back on their feet again first.

Thank you,
Denise Kreimeier
225 Portsmouth Cove

Longwood FL 32779