

Brian Schultz

From: Amber Norris
Sent: Wednesday, November 18, 2020 9:50 AM
To: Consumer Correspondence
Cc: Cheryl Bulecza-Banks; Bart Fletcher
Subject: FW: Utilities Inc Rate Increases-Docket No 20200139-WS

Consumer Correspondence for Docket No. 20200139.

-----Original Message-----

From: ROBERT STEPHEN KRING <bobkring@icloud.com>
Sent: Saturday, November 14, 2020 4:17 PM
To: Amber Norris <amnorris@psc.state.fl.us>
Subject: Utilities Inc Rate Increases-Docket No 20200139-WS

Ms Norris: Utilities Inc received a 100% plus rate raise approx 1 year ago, and now they are back asking for another rate increase? The last rate increase was NOT warranted to begin with; since for decades Utilities Inc was operating profitably at the lower rates. The the PSC upped the charging rates for some areas, like ours here in Seminole Co by over 100%; and here once again this utility is asking to gouge the public once more.

There has been no incremental upgrade in water quality, since it is imperative that homes instal charcoal and water softening filter systems to receive acceptable levels of purity in drinking water.

Thusly, it is crucial that the PSC act in the best interest of the Florida Public and not that of "for profit utilities"! The PSC should also keep in mind that many of Florida residents are not allowed to drill fresh water wells on the properties, and are dependent on the utility to water plants/grass/vegetation, which is becoming increasingly more and more expensive. Especially today in the middle of a pandemic where so many residents are w/o work, limited in work opportunities, and/or virtually barely hanging on to their homes due to the hardships all are experiencing.

In conclusion: Utilities Inc does not deserve another rate increase, and the pSC needs to support Florida Residents for a change.

Robert Kring
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