

**Brian Schultz**

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**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Wednesday, November 18, 2020 4:57 PM  
**To:** 'ellen bonus'  
**Cc:** Consumer Contact  
**Subject:** RE: Rate increase Docket 20200135-WS

Alright, no worries we just wanted to make sure. We will be placing your comments below in consumer correspondence in Docket No. 20200139-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brian Schultz*

Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

**From:** ellen bonus <bonusellen@gmail.com>  
**Sent:** Wednesday, November 18, 2020 4:54 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Re: Rate increase Docket 20200135-WS

Yes my apology. It should be docket 20200139-WS Thank you.  
Ellen Bonus

On Wed, Nov 18, 2020, 4:09 PM Records Clerk <[CLERK@psc.state.fl.us](mailto:CLERK@psc.state.fl.us)> wrote:

Good Afternoon,

The docket number you referenced in the subject is actually a closed docket (20200135-TP), did you mean for this to be for docket 20200139-WS?

Sincerely,

*Brian Schultz*

Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

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**From:** Ellen Bonus <[bonusellen@gmail.com](mailto:bonusellen@gmail.com)>  
**Sent:** Wednesday, November 18, 2020 3:14 PM  
**To:** Records Clerk <[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)>  
**Subject:** Rate increase Docket 20200135-WS

To whom it may concern:

As a member of The Landings of Longwood HOA and homeowner, I strongly oppose the rate increase requested by Utilities, Inc. We are a community of 135 homes who faithfully pay our sewage bills. We have one pump station on Fallsmead Circle owned by Utilities, Inc. Whenever there is a power outage, the pump station fails and waste backs up into our retention pond and West Lake. We have requested a solution to this problem on several occasions but it has not been corrected. In addition, we have already had several rate increases with no upgrade to our infrastructure. And we have a large senior citizen population. Please make every effort to deny the request from Utilities, Inc. Thank you.

Sincerely,

Ellen Bonus

700 Sandpiper Circle

Longwood, FL 32750

321-202-0492

Sent from [Mail](#) for Windows 10