

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

Name ROBERT KASPER
Address 3318 OSPREY HILL ST.
CLERMONT, FL. 34714

RECEIVED-FPSC
2020 NOV 19 PM 2:36
COMMISSION
CLERK

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

| CUSTOMER COMMENTS |
|--|
| THIS IS BY FAR, THE WORST WATER WE'VE EVER HAD COMING TO FLA. FROM PA. WE HAVE PUT IN A WATER, PURIFIER, SOFTNER AND RECLAIMED WATER FOR IRRIGATION. |
| TODAY, I WASHED MY CAR AND IT TOOK ME LONGER TO REMOVE THE SPOTS FROM THE WINDOWS THAN ANYTHING. |
| THE WATER SMELLS AND IS DISCOLORED. |
| THIS SEEMS TO BE THE SAME SCENERIO FLINT, MICHIGAN WENT THROUGH. |
| WE BOIL OUR WATER FOR TEA. I DON'T KNOW WHAT ELSE TO SAY EXCEPT, EVERYONE COMPLAINS / WITH NO RESULTS, AND THE PRICES KEEP INCREASING!! |
| THANKS FOR THE ENVELOPE, GOD FORBID IT BE PRE PAID!! |
| |

FOLD & TAPE -- See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

7000015744 00.0022.0009 3936/4

Joanne Kasper
3318 Osprey Hill St.
Clermont, FL 34714

16 NOV 2020 PM 6 L
2020 NOV 19 AM 8:46



Florida Public Service Commission
Office of Commission Clerk

2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

FOLD HERE

T
A
P
E
FOLD HERE