

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

RECEIVED-PPSC

2020 DEC -4 PM 12:35

COMMISSION
CLERK

Name Bruce + Kathy Rogers

Address 3962 LANCAshire Ln.
Longwood, Fl. 32779

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
Dear Commission:
If this increase goes into effect our water bill will be within \$47.00 of our power bill (using OCT-NOV bills). I understand the need for upgrades, investment etc. but I believe Utilities Inc is asking for a significant increase (28.9%)! Better money management is a key and proper forecasting essential. Please keep the everyday person in mind when considering this request!
I also question the customer service comments as our meter area has not been cleaned out in years and I wonder how they read our meter.

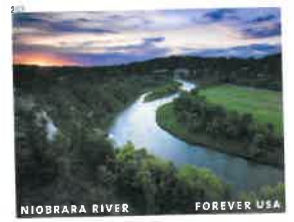
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BRUCE + KATHY ROGERS
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Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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