

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

FILED-TPSC

2020 DEC -7 PM 1:03

COMMISSION CLERK

Name Richard + Madalyn Ritter

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Leesburg, FL 34748

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

Since the last Big meeting we have nothing but increases more so now that all communities have been tied together. At the last major PSC mtg strong concern in water was an issue and still is. They came back to us after PSC told them to find a solution. The cost they wanted us to pay would have bankrupt the community. Our water also leaves a Red dye color when it sit and dries out. Not sure what chemical they are using. I have replaced 2 Bathroom Toilets twice due to the water staining the Bowl and leaving a mark. Ring. I pay as much for my water as I do for my Tax bill. PSC has to stop being on the side of the water company and get our Residents better/cheaper water.

As a PTGA Board member each month we have to listen to all the complaints about water FOLD & TAPE - See back for address

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2020 DEC -7 AM 7:11

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