

Jacob Veughn

From: Jacob Veughn on behalf of Records Clerk
Sent: Monday, December 7, 2020 3:36 PM
To: 'Roy Langworthy'
Cc: Consumer Contact
Subject: RE: Lake Yale Utilities Rate Increase

Good Morning, Roy Longworthy

We will be placing your comments below in consumer correspondence in Docket No. 20200169 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veughn

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
Jacob.Veughn@psc.state.fl.us
850.413.6656

From: Roy Langworthy <roylangworthy@gmail.com>
Sent: Monday, December 7, 2020 1:38 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Lake Yale Utilities Rate Increase

Please see attached.

Thanks
Roy

11943 Metcalf Way
Leesburg, FL 34788
December 2, 2020

Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahessee, FL 32399-0850

Re: Docket No. 20200169-WS

Dear Commissioners,

From the time that Lake Yale Utilities took over the operation of the sewer treatment this is the first time that they have cleaned up the sewer and water stations. The retention ponds have sat with stagnate water for months on end.

With the stagnate waste water sitting in the retention ponds we have had swarms of mosquitoes on a nightly basis. If you go over in the compound at dusk they are even worse.

Most nights we are unable to open our windows because the smell was so bad, as a result we have to run our air conditioner causing higher electric bills. The noise level from the pumps also required us to keep our windows closed.

The water quality and taste is so bad that we don't use it for drinking and need to buy bottled water for drinking.

The letter states that a large part of the increase was to cover the purchase of a lawn mower and trailer. Lake Yale Utilities owns several other utilities and the cost should be split among the other operations as the equipment is not only used at Lake Yale. Wouldn't a good businessman have figured the cost of maintaining the facility and equipment needed before purchasing a business

I applied the rate increase to my most recent invoice and it would be a 94.5% increase. This is a very high increase for the residents of Lake Yale many of which are on tight fixed budgets.

Sincerely,



Roy Langworthy