

Hong Wang

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**From:** Veronica Washington  
**Sent:** Monday, December 07, 2020 11:29 AM  
**To:** Commissioner Correspondence  
**Subject:** Docket No. 20200169  
**Attachments:** Lake Yale utilities; Lake Yale Utilities Rate Increase; Docket Number 20200169-WS

Please place the attached emails in Docket No. 20200169

Thanks

Veronica D. Washington  
Executive Assistant to Commissioner Andrew Fay  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
(850)413-6036  
vwashing@psc.state.fl.us

Hong Wang

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**From:** Holly <hollydiederich@gmail.com>  
**Sent:** Sunday, December 06, 2020 8:44 AM  
**To:** Office of Commissioner Fay  
**Subject:** Lake Yale utilities

Dec 6, 2020

To whom it may concern:

This is in regards to the proposed rate increase for the water and waste treatment at Lake Yale Estates. By Lake Yale Utilities LLC. Docket # 20200169-WS.

I have had family residing here since 1989 and myself buying here 3 years ago. The water quality has deteriorated dramatically since Lake Yale Utilities have taken over in 2017. I have had to purchase water, since it is not fit to drink. It has an odor, from chlorine to "stale" from 1 day to another. Water pressure is inconsistent. Now, I don't know if there is any correlation to the increase of cancer in the community, but it may be an avenue to explore.

And as for the waste facility!! Oh my! It took the longest time, and numerous complaints to get them to fix the fencing around the treatment plant. It was promised to us by Smallridge, when it changed hands that we would have a nice secure wood or vinyl fence to block the noise, smell and looks and add security, Instead, after 3 yrs of complaints, legal battlement, and threats by Smallridge, we finally have a 3 ft chain link with some sort of mesh. This does nothing for the noise or security from the waste treatment.

The retention ponds, are usually weedy, wet, smelly, and a mosquito breeding pit. I don't know the workings of the systems, I will leave that to the ones that do. I just know that I am downhill about, 3 blocks and sometimes the smell is horrible.

I bought into this community because I knew it was a good place with good people. About 80-85% are full time Florida residents. I never would have thought that we as a community would have to battle for safe and affordable water and waste.

Please, I implore you to take into consideration the people that this will affect. That, and our past history of dealings with Lake Yale Utilities. Please don't let him take advantage of us again. I understand the need for a rate increase, but seriously! 40% and 95%. Ridiculous!!

Holly Diederich  
37907 Maywood Bay Dr  
Leesburg FL 34788  
2609277118

Hong Wang

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**From:** Roy Langworthy <roylangworthy@gmail.com>  
**Sent:** Saturday, December 05, 2020 10:18 PM  
**To:** Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark; Office of Commissioner Fay; Office of Commissioner Brown  
**Subject:** Lake Yale Utilities Rate Increase  
**Attachments:** Lake Yale Utilites Comments.pdf

Commissioners,

Please see the attached pdf.

Thanks,  
Roy

11943 Metcalf Way  
Leesburg, FL 34788  
December 2, 2020

Office of the Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahessee, FL 32399-0850

Re: Docket No. 20200169-WS

Dear Commissioners,

From the time that Lake Yale Utilities took over the operation of the sewer treatment this is the first time that they have cleaned up the sewer and water stations. The retention ponds have sat with stagnate water for months on end.

With the stagnate waste water sitting in the retention ponds we have had swarms of mosquitoes on a nightly basis. If you go over in the compound at dusk they are even worse.

Most nights we are unable to open our windows because the smell was so bad, as a result we have to run our air conditioner causing higher electric bills. The noise level from the pumps also required us to keep our windows closed.

The water quality and taste is so bad that we don't use it for drinking and need to buy bottled water for drinking.

The letter states that a large part of the increase was to cover the purchase of a lawn mower and trailer. Lake Yale Utilities owns several other utilities and the cost should be split among the other operations as the equipment is not only used at Lake Yale. Wouldn't a good businessman have figured the cost of maintaining the facility and equipment needed before purchasing a business

I applied the rate increase to my most recent invoice and it would be a 94.5% increase. This is a very high increase for the residents of Lake Yale many of which are on tight fixed budgets.

Sincerely,



Roy Langworthy

Hong Wang

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**From:** Judith Pray <jrpray@yahoo.com>  
**Sent:** Saturday, December 05, 2020 12:24 PM  
**To:** Commissioner.Polman@psc.state.fl.us; Office of Commissioner Graham;  
Commissioner.Clark@psc.fl.us; Office of Commissioner Fay; Office of Commissioner Brown;  
Braulio Baez; christensen.patty@leg.state.fl.us  
**Cc:** Sandra Cole; Lake Yale  
**Subject:** Docket Number 20200169-WS  
**Attachments:** Ltr to commission.docx; ATT00001.txt

December 5, 2020

Docket Number: 20200169-WS

To whom it may concern:

This email is in response to your recent notice to our community that you wish to increase our water and waste billing by a very large amount. We live at Lake Yale Estates in Leesburg and the Lake Yale Utility Company is the service provider to our community.

We are requesting that you reconsider your recommendations to increase the water and waste utility bills by such a HUGE amount. For the last few years we have struggled to even get anything done by Mr. Smallridge, no matter how big or how small the request was. We have a very nice community here and the water sewage plant brings down the value of our homes. At times, the smell is horrible. For the last month there has been a guy here cleaning up the weeds and shrubbery that was overgrown from lack of attention from Mr. Smallridge. I totally understand a need for an increase as that is business but 40% in our water bill and 95% to 100% on our waste treatment?

Please reconsider your recommendation to increase the water and waste billing.

Thank you,

Judith and Robert Pray  
37848 Maywood Bay Dr.  
Leesburg, FL. 34788  
[Jrpray@yahoo.com](mailto:Jrpray@yahoo.com)  
810-217-6647

Sent from my iPad