

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

Name JOHN M FRANK

Address 274 E WARREN -- PURCHASED 1988

AND 113 PINEAPPLE CT LONGWOOD FL 32750 PURCHASED 1979

To submit your comments about this docket to the Florida Public Service

Commission, please complete this comment form and return it by mail,

or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

3 1/2 YEARS AGO YOU APPROVED A 20% INCREASE. WITHIN 45 DAYS "UTILITIES" INVOKED A STANDIN "CPI" INCREASE, SINCE REGULAR ESCALATIONS. IT COST ME \$20.00 TO BUY THE WATER & \$50.00 TO MAKE IT GO AWAY. 274 E. WARREN IS TO BE ADDED TO SEWER SOON. MY DEBARY SEWER FEES HAVE BARELY RISED IN 20 YEARS. (PRIMARY RES)

"INFRASTRUCTURE" - CONSTRUCTION - MANAGEMENT STOP BECAUSE ITS A MONOPOLY

"CUST. EXPECTATIONS" - FOR ME FLUSHING MY TOLER? PLEASE??

"ADVANCES IN TECH" - SAVES MONEY? "REGULATIONS" - GIMME A BREAK

"OPERATION REQUIREMENT" - COST OF DOING BUSINESS. BETTER MGMT.

SEEK RELIEF? WE NEED RELIEF DENY-DENY-DENY

FIND BETTER MANAGED CO. STOP PLAYING THEIR GAME

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 **John Frank**
404 Soft Shadow Ln.
Debary, FL 32713

ORLANDO FL 328
33 DEC 2020 8:51 AM



2020 DEC -8 AM 8:51

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



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requesting an increase in rates to help
maintain the quality of service and to help
cover the cost of the new rate plan.
The Commission will consider the request
and make a decision on the rates.
If you have any questions, please call
the Commission at (904) 498-2000.

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