

Brian Schultz

From: Betty Leland
Sent: Thursday, December 10, 2020 9:09 AM
To: Commissioner Correspondence
Subject: Lake Yales Utilities Rate Increase
Attachments: Lake Yale Utilities Rate Increase Docket No. 20200169-WS; Lake Yale Utilities Rate Increase Docket No. 20200169-WS; Lake Yale Utilities LLC Docket No. 20200169-WS; LAKE YALE UTILITES; lake yale utilites

Good Morning:

Please place this email in Docket #20200169.

Thanks.

***Betty Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
bleland@psc.state.fl.us
(850) 413-6024***

Brian Schultz

From: Jennings Neeld <neeld3@gmail.com>
Sent: Wednesday, December 09, 2020 5:04 PM
To: Office of Chairman Clark; Office of Commissioner Graham; Office of Commissioner Brown; Office of Commissioner Polmann; Office of Commissioner Fay
Subject: Lake Yale Utilities Rate Increase Docket No. 20200169-WS
Attachments: Lake Yale Utilities Rate Increase - Neeld Letter.docx

Please see the attached letter from a resident of Sandpiper Manor regarding the proposed rate increase for Lake Yale Utilities

Jennings & Robin Neeld

Brian Schultz

From: Jennings Neeld <neeld3@gmail.com>
Sent: Wednesday, December 09, 2020 5:01 PM
To: Office of Chairman Clark; Office of Commissioner Graham; Office of Commissioner Brown; Office of Commissioner Polmann; Office of Commissioner Fay
Cc: Bill Cartwright; Cindy Coe; Jim Dallas; Joe Ingraham; John Carter; Tom Miller; Sherry Stake
Subject: Lake Yale Utilities Rate Increase Docket No. 20200169-WS
Attachments: Lake Yale Utilities Rate Increase.docx

Please see the attached letter regarding the proposed rate increase for Lake Yale Utilities from the Sandpiper Manor Co-op Board.

Thank you,
Jennings Neeld
President
Sandpiper Manor Co-op Board

Brian Schultz

From: Heidi Borkovetz <bork5@yahoo.com>
Sent: Wednesday, December 09, 2020 6:46 PM
To: Office of Commissioner Polmann; Office of Commissioner Graham; Office of Chairman Clark; Office of Commissioner Fay; Office of Commissioner Brown; Braulio Baez
Cc: Records Clerk; christensen.patty@leg.state.fl.us
Subject: Lake Yale Utilities LLC Docket No. 20200169-WS

Richard L. Borkovetz
Heidi A. Borkovetz
37920 Monticello Street
Leesburg, FL 34788

Mailing Address:
P. O. Box 141
Sturgeon Bay, WI 54235

We are customers of Lake Yale Utilities. We strenuously object to the rate increases proposed by the Utilities Commissioner for the purchase of a lawn mower and trailer and usage fees.

- Since the grass is being cut and maintained currently, there is no need for a new lawn mower or trailer. Repair the equipment currently owned.
- If the Commission finds that the purchase of a new mower and trailer is necessary, the Commission should put a dollar limit on the expenditure. Prior to any purchase, at least 3 bids should be obtained with estimates for replacement of the lawn mower and trailer. Only the lowest bid should be accepted within the amount capped.
- If a mower and trailer have already been purchased, proof of purchase including amount paid should be provided to the customers. If the amount paid is excessive and unreasonable, the owner should be liable for the expense and that cost should not be passed onto the customer.
- There is nothing that prevents this equipment from being used for personal use or another business owned by the manager/member/LLC. Therefore, the equipment should be kept on the premises at Lake Yale in our locked compound in a locked shed with the equipment being used solely by Lake Yale Utilities and its staff. The key should be retained by Lake Yale Utilities to prevent misuse.

Any reputable business owner knows that you need to operate within your budget and that you do not make equipment purchases without the funds to do so! Repair the equipment you own and when you have funds to make a purchase, do it then. Poor management of Lake Yale Utilities is obvious.

The water charges should be used to offset the waste charges. A fee increase of 40% for water usage when it is generating income is excessive and unnecessary. A fee increase of 100% for waste usage is UNNECESSARY and EXCESSIVE. Most of the residents of Lake Yale Estates are retired and on fixed incomes. We are planning retirement in the next year. We cannot afford the proposed rate increases. This will jeopardize the financial wellbeing of all of Lake Yale Estates' residents. If it is absolutely necessary for a fee increase, a minimal, staged increase projected over years is more reasonable. It would most likely be found that Lake Yale Utilities could break even with a minimal fee increase and better management.

WE OBJECT TO THE PROPOSED RATE INCREASES AND PURCHASE OF LAWN MOWER AND TRAILER. WE REQUEST THAT YOU RECONSIDER AND ELIMINATE OR REDUCE THE PROPOSED FEE INCREASES.

Thank you.

Richard L. Borkovetz

Heidi A. Borkovetz

Brian Schultz

From: Holly <hollydiederich@gmail.com>
Sent: Thursday, December 10, 2020 7:14 AM
To: Office of Commissioner Graham
Subject: LAKE YALE UTILITES

Dec 8, 2020

To whom it may concern:

This is in regards to the rate increase requested by Lake Yale Utilites LLC, Docket No. 20200169-WS.

I am a resident of Lake Yale utilities and as such I need to speak up against this increase and ask that Lake Yale Utilites LLC. Be held accountable for our poor water and waste system.

Since taking over in 2017, Mr. Smallridge and LYU, LLC. Have done nothing to maintain or improve our water or waste system. He has been belligerent, threatening and unresponsive.

We have had to fight for 3 years to get an adequate fence around the waste treatment plant, what we have now still does not muffle the sound nor the smell. Especially during the summer months, the smell and noise from the treatment area are overwhelming, directly impacting our quality of life. What little has been done, has been with much resistance and not until the DEP stepped in and required the minimum. The retention ponds are a health issue, as it is a cesspool of breeding mosquitoes.

Let's talk about the water! The majority of residents purchase drinking water, as the quality of LYU water is awful. It can either reek of chlorine one day, the next it just smells funky. Water pressure is inconsistent, sometimes so poor that it won't pop up our sprinklers or allow us to take a shower.

Until just recently, we have seen no staffing for the water or waste treatment. Since we have seen someone, on a partially routine basis for about a month, nothing has improved. So not too sure what he is doing.

This is a community of good honest people, the majority 80-85% here as full time residents, who have worked all their lives for a bit of heaven in the sun. I am concerned that this increase, and given the quality of service, will grossly affect the value of our investment in our homes and community.

Please, consider us when you address this issue. We understand that costs go up, and could accept a modest increase. But the request for 40% increase in water, and 95% increase in waste is ridiculous.

Thank you
Margaret Anne Barger
11918 Stanwood Way
Leesburg Fl 34788
352-483-0939

Brian Schultz

From: Holly <hollydiederich@gmail.com>
Sent: Thursday, December 10, 2020 7:24 AM
To: Office of Commissioner Graham
Subject: lake yale utilites

Dec 10, 2020

To whom it may concern:

This is in regards to the rate increase requested by Lake Yale Utilites LLC, Docket No. 20200169-WS.

I am a resident of Lake Yale utilities and as such I need to speak up against this increase and ask that Lake Yale Utilites LLC. Be held accountable for our poor water and waste system.

Since taking over in 2017, Mr. Smallridge and LYU, LLC. Have done nothing to maintain or improve our water or waste system. He has been belligerent, threatening and unresponsive.

We have had to fight for 3 years to get an adequate fence around the waste treatment plant, what we have now still does not muffle the sound nor the smell. Especially during the summer months, the smell and noise from the treatment area are overwhelming, directly impacting our quality of life. What little has been done, has been with much resistance and not until the DEP stepped in and required the minimum. The retention ponds are a health issue, as it is a cesspool of breeding mosquitoes.

The majority of residents purchase drinking water, as the quality of LYU water questionable. I haven't seen any analysis of such, but do wonder, given the increase of cancer and other health issues within the community.

This is a community of good honest people, the majority 80-85% here as full time residents, who have worked all their lives for a bit of heaven in the sun. I am concerned that this increase, and given the quality of service, will grossly affect the value of our investment in our homes and community.

Please, consider us when you address this issue. We understand that costs go up, and could accept a modest increase. But the request for 40% increase in water, and 95% increase in waste is ridiculous.

Thank you
Bill and Marie Ennis
11912 Stanwood Way
Leesburg Fl 34788
352-589-6694