

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

### Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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COMMISSION  
CLERK

Name Robert F Spencer

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Leesburg Fl. 34748

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#### CUSTOMER COMMENTS

I'm from Lake County and have lived here for 4 years as a snow bird. Every year the utility has went to the state and received a increase, many of them substantial. At what point, with the population explosion moving into Florida do they get enough? Maybe they should re-visit their business model, as they have to had a great number of new customers increasing revenues.

Sewer rates have doubled over 4 years and 8 months a year I run nothing but irrigation, of which none goes to their sewer. Guess what, they don't care as no relief is granted for sewer rates. Perhaps they should look at the cost of 2 people and a truck riding round monthly. Why not utilize those people, by sending bi-monthly or quarterly to perform other functions. as ~~sewer expense~~ Thank you.

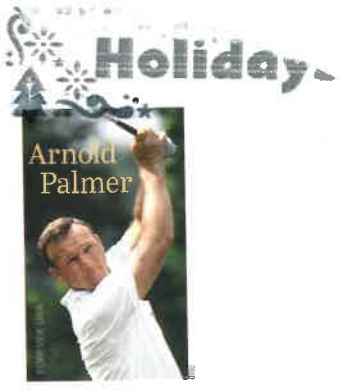
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