

Antonia Hover

From: Angie Calhoun
Sent: Monday, December 14, 2020 4:30 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20200139
Attachments: NEW FAX 3524355067 , 1 page(s)

Consumer correspondence for docket 20200139.

Angela Calhoun

From: Diane Hood <DHOOD@PSC.STATE.FL.US>
Sent: Monday, December 14, 2020 4:28 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Subject: To CLK Docket 20200139

Antonia Hover

From: PSC Fax Server <fax@psc.state.fl.us>
Sent: Monday, December 14, 2020 7:28 AM
To: Consumer Contact
Subject: NEW FAX: 3524355067 , 1 page(s)
Attachments: FAX.2020-12-14 07_26_10.tif

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Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

Name John + Judith Martucci

Address M Mr. John M. Martucci
721 Timbercrest Dr
Leesburg, FL 34748-8169

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

We live in Pembroke Fairways in Leesburg, FL. Our water quality is very poor and improvements do not occur. The water pressure is not always consistent. We do not feel giving a rate increase with nothing in return to the quality of our water is appropriate. Utilities Inc raised our rates already when they merged all of these facilities into one rate schedule. However we have received nothing in the way of water quality for the past increase. Even with whole house water softener system we have problems with stains in sinks and toilets from the chemicals in the water. Please do not increase this senior

Communities fees for no improvements. Proposed rate would add 25-30% fees.

FOLD & TAPE - See back for address
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