

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 -WS

2020 DEC 18 PM 12:27
COMMISSION
CLERK

Name Russell Vance
Address 15956 Green Cove Blvd
Clermont, FL 34714

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
To whom it may concern:
The proposed rate increase by Utilities, Inc. of Florida unfairly impacts homeowners who have pools or landscape irrigation. The significant increase in wastewater rates does not take into account that these homeowners consume thousands of gallons that never enter the wastewater stream. This results in paying for services that are never rendered. Homeowners who have pools or landscape irrigation should receive a credit on the monthly wastewater bill. How will Utilities, Inc. correct this unfair, unjust, and potentially illegal billing for services not rendered?

FOLD & TAPE - See back for address

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STAMP



Mr. Russell and Mrs. Jennifer Vance
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Clermont FL 34714-7219

ORLANDO FL 328

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Florida Public Service Commission
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