

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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2020 DEC 28 PM 12:52

COMMISSION
CLEAN

Name Donna McNally

Address 309 Pickering Ct
Longwood, FL 32779

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

1) Poor customer svc w/ employees who make you feel like they're doing you a favor just to talk to you

2) How about a program offering reclaimed water for irrigation

3) 18 months of increases come in ridiculous time frames, 3/26/19, 11/26/19, 4/1/2020 + 9/4/2020, now another increase of 34/ gallon which equates to 166%.

4) No fluoride + brown disgusting build ups on faucets inside my home

FOLD & TAPE -- See back for address

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Ms. Donna McNally
309 Pickering Ct
Longwood, FL 32779

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