



*Betty Leland, Executive Assistant to  
Commissioner Art Graham  
Florida Public Service Commission  
[bleland@psc.state.fl.us](mailto:bleland@psc.state.fl.us)  
(850) 413-6024*

## Antonia Hover

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**From:** ajheide@everyactioncustom.com on behalf of Andra Heide  
<ajheide@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:38 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Andra Heide  
Milton, FL 32571  
ajheide@yahoo.com

## Antonia Hover

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**From:** mcpmsp@everyactioncustom.com on behalf of Mark Peterson  
<mcpmsp@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:37 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Mark Peterson  
Cape Coral, FL 33914  
mcpmsp@gmail.com

## Antonia Hover

---

**From:** armani.arellano@everyactioncustom.com on behalf of Armani Arellano  
<armani.arellano@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:35 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Armani Arellano  
Tallahassee, FL 32304  
armani.arellano@yahoo.com

## Antonia Hover

---

**From:** locaudio79@everyactioncustom.com on behalf of Jeff Cannon <locaudio79@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:34 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Jeff Cannon  
Goldenrod, FL 32733  
locaudio79@yahoo.com

## Antonia Hover

---

**From:** chronojake@everyactioncustom.com on behalf of Jacob Paul  
<chronojake@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:32 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
Jacob Paul  
Jacksonville, FL 32223  
chronojake@gmail.com

## Antonia Hover

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**From:** dpreddy1@everyactioncustom.com on behalf of David Reddy <dpreddy1@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:28 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
David Reddy  
Tampa, FL 33614  
dpreddy1@verizon.net

## Antonia Hover

---

**From:** brimstonexjs@everyactioncustom.com on behalf of Michael Hayden  
<brimstonexjs@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:28 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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It's way past time.

Sincerely,  
Michael Hayden  
Sarasota, FL 34232  
brimstonexjs@yahoo.com

## Antonia Hover

---

**From:** Jsand75@everyactioncustom.com on behalf of John Sanders <Jsand75@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:27 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
John Sanders  
Fort Walton Beach, FL 32547  
Jsand75@gmail.com

## Antonia Hover

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**From:** persons4Him@everyactioncustom.com on behalf of Robert Persons  
<persons4Him@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:26 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Robert Persons  
Niceville, FL 32578  
persons4Him@gmail.com

## Antonia Hover

---

**From:** d\_israel@everyactioncustom.com on behalf of David Israel  
<d\_israel@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:25 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
David Israel  
Fort Pierce, FL 34949  
d\_israel@bellsouth.net

## Antonia Hover

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**From:** pammcvety@everyactioncustom.com on behalf of Pam McVety  
<pammcvety@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:23 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Pam McVety  
Tallahassee, FL 32312  
pammcvety@hotmail.com

## Antonia Hover

---

**From:** drsu@everyactioncustom.com on behalf of Susan Zimmer  
<drsu@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:23 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
Susan Zimmer  
Beverly Hills, FL 34465  
drsu@ymail.com

## Antonia Hover

---

**From:** jtpennie@everyactioncustom.com on behalf of JOHN PENNIE  
<jtpennie@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:23 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
JOHN PENNIE  
Sarasota, FL 34233  
jtpennie@verizon.net

## Antonia Hover

---

**From:** johnder456@everyactioncustom.com on behalf of John Dervin <johnder456@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:23 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
John Dervin  
Apopka, FL 32712  
johnder456@msn.com

## Antonia Hover

---

**From:** k.m.coffy@everyactioncustom.com on behalf of Kevin Coffy  
<k.m.coffy@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:21 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
Kevin Coffy  
Orlando, FL 32835  
k.m.coffy@gmail.com

## Antonia Hover

---

**From:** lmazzola@everyactioncustom.com on behalf of Lisa Mazzola  
<lmazzola@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:20 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
Lisa Mazzola  
Tampa, FL 33612  
lmazzola@tampabay.rr.com

## Antonia Hover

---

**From:** wetmelon@everyactioncustom.com on behalf of Thomas Vincent  
<wetmelon@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:18 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Thomas Vincent  
Gulf Breeze, FL 32563  
wetmelon@gmail.com

## Antonia Hover

---

**From:** bochshorn1@everyactioncustom.com on behalf of Benjamin Ochshorn <bochshorn1@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:18 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
Benjamin Ochshorn  
Tampa, FL 33612  
bochshorn1@gmail.com

## Antonia Hover

---

**From:** atugendhat@everyactioncustom.com on behalf of Andy Tugendhat  
<atugendhat@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:17 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Andy Tugendhat  
Sarasota, FL 34236  
atugendhat@me.com

## Antonia Hover

---

**From:** c gates2028@everyactioncustom.com on behalf of Christopher Gates <c gates2028@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:16 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Christopher Gates  
Miami Beach, FL 33139  
c gates2028@gmail.com

## Antonia Hover

---

**From:** dinchas@everyactioncustom.com on behalf of Diane Miller  
<dinchas@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:15 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Diane Miller  
Leesburg, FL 34748  
dinchas@aol.com

## Antonia Hover

---

**From:** jeaninebandiero@everyactioncustom.com on behalf of Jeanine Bandiero  
<jeaninebandiero@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:15 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Jeanine Bandiero  
Naples, FL 34112  
jeaninebandiero@gmail.com

## Antonia Hover

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**From:** mari471@everyactioncustom.com on behalf of Mari Mennel-Bell <mari471@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:14 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Mari Mennel-Bell  
Fort Lauderdale, FL 33304  
mari471@aol.com

## Antonia Hover

---

**From:** slhess731@everyactioncustom.com on behalf of Sally Hess <slhess731@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:14 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Sally Hess  
Dunedin, FL 34698  
slhess731@gmail.com

## Antonia Hover

---

**From:** charlie.behrens@everyactioncustom.com on behalf of Charles Behrens  
<charlie.behrens@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:14 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

The PSC must require higher energy efficiency goals for Florida power utilities. Floridians are losing out.

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Charles Behrens  
Orlando, FL 32803  
charlie.behrens@gmail.com

## Antonia Hover

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**From:** kanandam@everyactioncustom.com on behalf of Kamala Anandam  
<kanandam@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:13 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Kamala Anandam  
Fort Lauderdale, FL 33326  
kanandam@comcast.net

## Antonia Hover

---

**From:** mjmonty@everyactioncustom.com on behalf of Michael Montgomery  
<mjmonty@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:13 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Michael Montgomery  
Saint Petersburg, FL 33704  
mjmonty@hotmail.com

## Antonia Hover

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**From:** jjscott9@everyactioncustom.com on behalf of Jennifer Scott <jjscott9@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:13 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Jennifer Scott  
Fort Myers Beach, FL 33931  
jjscott9@gmail.com

## Antonia Hover

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**From:** ray@everyactioncustom.com on behalf of Raymond Parker  
<ray@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:13 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Raymond Parker  
Fort Lauderdale, FL 33304  
ray@dixiesouthland.com

## Antonia Hover

---

**From:** dward2236@everyactioncustom.com on behalf of Diana Ward <dward2236@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:12 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Diana Ward  
Saint Petersburg, FL 33713  
dward2236@tampabay.rr.com

## Antonia Hover

---

**From:** jaesammy@everyactioncustom.com on behalf of Jae Sammy  
<jaesammy@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:11 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Jae Sammy  
Bradenton, FL 34212  
jaesammy@gmail.com

## Antonia Hover

---

**From:** Karl@everyactioncustom.com on behalf of Karl Nurse <Karl@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:11 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

As a small business owner for 35 years, I know that efficiency is the place to start to save money. In Florida's hot and humid environment, making buildings more efficient, more insulated and roofs more reflective is cheaper than adding additional HVAC. This is also true in the big picture.

As we all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Karl Nurse  
Saint Petersburg, FL 33716  
Karl@baytechlabel.com

## Antonia Hover

---

**From:** Itlewis10@everyactioncustom.com on behalf of Larry Lewis <Itlewis10@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:11 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

I suspect that you don't really want citizen and consumers ideas or input ; But you will get it anyway.

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Larry Lewis  
Winter Garden, FL 34787  
Itlewis10@yahoo.com

## Antonia Hover

---

**From:** dory.larsen@everyactioncustom.com on behalf of Dory Larsen  
<dory.larsen@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:10 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Dory Larsen  
Tarpon Springs, FL 34688  
dory.larsen@gmail.com

## Antonia Hover

---

**From:** tim.e.kimball@everyactioncustom.com on behalf of Tim Kimball  
<tim.e.kimball@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:09 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Tim Kimball  
Tampa, FL 33604  
tim.e.kimball@gmail.com

## Antonia Hover

---

**From:** sbhayes48@everyactioncustom.com on behalf of Susan Hayes <sbhayes48@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:09 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Susan Hayes  
Homosassa, FL 34448  
sbhayes48@gmail.com

## Antonia Hover

---

**From:** ehensgen@everyactioncustom.com on behalf of Eric Hensgen  
<ehensgen@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:08 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Eric Hensgen  
ehensgen@hotmail.com

## Antonia Hover

---

**From:** jdebaun@everyactioncustom.com on behalf of Gerald DeBaun  
<jdebaun@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:08 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

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Sincerely,  
Gerald DeBaun  
Naples, FL 34104  
jdebaun@me.com

## Antonia Hover

---

**From:** ken9742@everyactioncustom.com on behalf of Kenneth Eberly <ken9742@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:08 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Kenneth Eberly  
Ocala, FL 34481  
ken9742@gmail.com

## Antonia Hover

---

**From:** miclinshe@everyactioncustom.com on behalf of Michele Sherriton  
<miclinshe@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:07 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
Michele Sherriton  
Hollywood, FL 33019  
miclinshe@hotmail.com

## Antonia Hover

---

**From:** wafisk61@everyactioncustom.com on behalf of William Fisk <wafisk61@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:07 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

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Sincerely,  
William Fisk  
Palm Bay, FL 32905  
wafisk61@gmail.com

## Antonia Hover

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**From:** bmcadam@everyactioncustom.com on behalf of Barbara McAdam  
<bmcadam@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:07 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Commissioner Chairman Art Graham,

We all know that energy efficiency means using energy smarter. It is the quickest, cleanest, and cheapest way to meet our energy needs while helping Floridians cut energy waste and manage power bills. Helping hard-working families make their homes more efficient, safer, and secure also keeps energy dollars in local communities.

Yet the practices you rely upon in setting goals for the state's largest utilities haven't been modernized in almost 30 years – and that has led to Florida's largest power companies badly trailing leading utilities in the Southeast and across the nation in delivering energy savings to families and businesses. Most recently, this outdated approach led to power companies proposing goals of zero. We can do better.

As you set out to revisit the energy efficiency goal setting rules, please update the economic screening practices so they no longer penalize efficiency measures that meaningfully reduce energy waste for homes or businesses. Isn't the whole idea of an efficiency program, to reduce energy use to meet demand and help customers lower power bills?

It's time to use the rulemaking process to modernize your decades-old practices and consider ways to get utilities to do more on efficiency, in particular for low-income customers. The rule is outdated, we must get it right.

Sincerely,  
Barbara McAdam  
Homestead, FL 33031  
bmcadam@ufl.edu

## Antonia Hover

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**From:** dimagapkaloff@everyactioncustom.com on behalf of DIMA GAPKALOFF  
<dimagapkaloff@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:07 PM  
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Sincerely,  
DIMA GAPKALOFF  
Fort Pierce, FL 34951  
dimagapkaloff@gmail.com

## Antonia Hover

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**From:** clshawyer@everyactioncustom.com on behalf of Chris Shawyer  
<clshawyer@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:07 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
Chris Shawyer  
clshawyer@cox.net

## Antonia Hover

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**From:** johnleeper@everyactioncustom.com on behalf of John Leeper  
<johnleeper@everyactioncustom.com>  
**Sent:** Thursday, January 7, 2021 3:06 PM  
**To:** Office of Commissioner Graham  
**Subject:** Docket No. 20200181; Modernize Florida's outdated efficiency practices

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Sincerely,  
John Leeper  
Defuniak Springs, FL 32435  
johnleeper@gmail.com