

Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee,  
Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 20200139 - WS

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COMMISSION  
CLERK

Name John L. & Mandy G. Zoll  
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Commission, please complete this comment form and return it by mail,  
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CUSTOMER COMMENTS

A normal increase according to the national  
inflation rate would typically be in order.

A consideration for Covid expenses might be  
in order, but the systems have already been automated  
and "service calls" significantly reduced by existing  
business practices. We cannot support any cost  
increase due to this continued work force reduction  
through technological innovation.


PUCO has our support in this decision.

*John Zoll*

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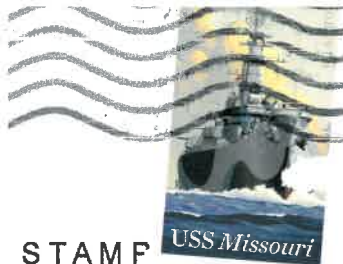
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 **John Zoll**  
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ORLANDO FL 328

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