| Antonia Hover 2/16/2021 DOCUMENT NO. 02241 | |
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| From: | Antonia Hover on behalf of Records Clerk |
| Sent: | Tuesday, February 16, 2021 5:05 PM |
| То: | 'samuelk32@embarqmail.com' |
| Cc: | Consumer Contact |
| Subject: | RE: Docket No. 20200181; Modernize Florida's outdated efficiency practices |

CORRESPONDENCE

Good Afternoon, Mr. Kendall.

We will be placing your comments below in consumer correspondence in Docket No. 20200181, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

-----Original Message-----From: samuelk32@everyactioncustom.com <samuelk32@everyactioncustom.com> Sent: Tuesday, February 16, 2021 4:54 PM To: Records Clerk <CLERK@PSC.STATE.FL.US> Subject: Docket No. 20200181; Modernize Florida's outdated efficiency practices

Dear Florida Public Service Commission,

I've always considered it an impossible contradiction that it is the job of Florida utilities to deliver energy efficiency to their customers. Is that the job of Florida utilities? To deliver energy efficiency to their customers? When did that happen?

I always thought that it was the job of utilities to deliver electricity to their customers.

Times are changing.

I never understood the Rate Impact Measure. With this rule the PSC is trying to say that utilities can urge their customers and even pay them to increase energy efficiency which will have the effect of reducing the amount of money the utility will receive from that customer. Or rather, they are allowed to increase their efficiency to the point where it will not reduce their utility payment to the point that it would negatively effect the revenue of the utility. Let's be careful that we don't reduce the revenue of the utilities by too much!

This rule doesn't make any sense to me.

If we are gong to believe that reducing electricity use is the goal, then we have to believe that under our current system, the utility is going to receive less revenue. Do we have some kind of responsibility to insure that the utilities remain profitable?

So to fix this contradiction, we will have to reexamine how the utility is compensated.

I urge you to reexamine how the utilities are compensated so that customers can save as much energy and money as they desire.

Sincerely, Samuel Kendall 150 Waterfall Way Unit 101 Altamonte Springs, FL 32714-6854