



April 12, 2021

Mr. Curtis Williams
PRC Chairman
c/o Mr. Adam J. Teitzman, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

**RE: Docket No. 20210049-TP
Request for Submission of Proposals for Relay Service
Comments of T-Mobile on Proposed RFP**

Dear Mr. Williams:

Pursuant to your request at the Bidder's Conference held April 6, 2021 in the above-referenced docket, I am writing to provide you with T-Mobile's comments on the proposed RFP.

1. **Page 19, Paragraph 34 of Section A – Liquidated Damages**

The liquidated damages section contains penalties for missing certain standards. T-Mobile requests that the RFP allow for a 30 day cure period such that the provider can come into compliance prior to liquidated damages being imposed.

2. **Pages 32-31, Paragraphs 40-45 of Section B**

These paragraphs all deal with billing for certain services, including long distance and international calls. The FCC issued a waiver of long-distance Carrier of Choice (COC) and billing options for wireline relay providers who choose not to pass any charges to the end-user. Due to the waiver, Florida Relay users will receive domestic and international calling at no charge. Operator Services and Operator Services for the Deaf (TTY access) were also decommissioned. End-users no longer need billing support through T-Mobile's relay service. The FCC waiver was made permanent in August 2020. T-Mobile requests that Paragraphs 40-45 be deleted from the RFP as they are no longer relevant in light of the way in which the service is provided to customers.

T Mobile

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3. Page 33, Paragraph 1 of Section C - Format

This section requires the filing of an original and fifteen (15) two-sided copies of the technical proposal along with an original and five (5) copies of the price proposal. Over the past year, as a result of the COVID-19 emergency, virtually all states have moved from requiring multiple hard copies to permitting electronic submissions of documents. Even prior to COVID-19, many states were moving to an electronic filing format for the submission of TRS proposals. No other state requires as many copies as is required in Florida. T-Mobile requests that the filing be permitted to be electronic along with the submission of one hard copy of the proposal and the pricing proposal.

Thank you for the opportunity to provide comments on the proposed RFP. T-Mobile looks forward to reviewing the final RFP and submitting a competitive response.

Please contact me if you have any questions regarding this matter.

Respectfully Submitted,

A handwritten signature in black ink that reads "Michelle Painter Lama".

Michelle Painter Lama
Principal Corporate Counsel



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