Jacob Veaughn

From: Jacob Veaughn on behalf of Records Clerk

Sent: Thursday, May 13, 2021 3:03 PM **To:** 'dottodot36@hotmail.com'

Cc: Consumer Contact

Subject: FW:

Attachments: Screenshot_20210513-135203_Chrome.jpg

Good Morning, Dottie Cline

We will be placing your comments below in consumer correspondence in Docket No. 20200230 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Jacob Veaughn

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 Jacob.Veaughn@psc.state.fl.us 850.413.6656

From: Dottie Cline <dottodot36@hotmail.com>

Sent: Thursday, May 13, 2021 1:56 PM

To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject:

Sent from my T-Mobile 4G LTE Device

To: The Commission clerk@psc.state.fl.us

Cc/Bcc:

We recieved our letter in the mail about Sunny Shor

And we own the property at 3605 116th st w Bradenton and 3830 115th st ct w Bradenton our complaints are the water pressure is so bad at times it is <u>literally</u> a trickle this is not just <u>sometimes</u> its every single day. And they are wanting to increase prices and decrease amount of <u>allotted</u> water <u>usage</u>. We are snow birds at the 3611 116th st w address but the other 2 properties are here full time. We understand the prices increase but we are not agreeable to paying when we are not here and water is shutt off then when we are here we would go over the 3000 or 6000 gal limit is not fair for we would surly go over. The company is very hard to get ahold of. Can you please let us know you recieved this. Thank you, kind regards Jack and Dottie Rodgers: dottodot36@hotmail.com.

the Docket NO: 20200230-WU the Sunny Shores Utilites, LLC