State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 27, 2021

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Christopher R. Richards, Public Utility Analyst III, Division of Accounting &

Finance CRR

RE: Docket No. 20200230-WU - Application for staff-assisted rate case in Manatee

County by Sunny Shores Utilities, LLC.

Please place the attached email response to Ms. Lucas and Mr. Meschelle on the correspondence side of the above mentioned docket file.

Thank you.

Attachment

From: Christopher Richards

To: "alexis.lucas60@gmail.com"

Cc: "nathanmeschelle@yahoo.com"

Subject: Docket No. 20200230-WU, Sunny Shores Utilities, LLC - Response

Date: Thursday, May 27, 2021 9:33:03 AM

Dear Ms. Lucas and Mr. Meschelle,

Thank you for your comments regarding the rate increase petition filed by Sunny Shores Utilities, LLC (Utility). The Utility was acquired by the current owner on July 27, 2020. Part of the reason for the petition for an increase, is to make necessary improvements to the system.

Your concerns regarding the low water pressure have been presented to our engineering division so that they may look further into the issue. We have also viewed the videos that you submitted along with your comments.

Please understand that the Florida Public Service Commission (FPSC) is an entity separate from the Utility which provides you with water service. The FPSC is in the process of working with the Utility to determine the cause and what steps will be taken by the Utility to resolve the water pressure issue in your area.

If you have any additional concerns, or require further assistance, please feel free to email me at crichard@psc.state.fl.us. Any concerns or questions emailed to me will be placed in the docket file as well.

Christopher R. Richards
Public Utilities Analyst III
Division of Accounting and Finance
Florida Public Service Commission
crichard@psc.state.fl.us