

Lisa Smith

From: Lisa Smith on behalf of Records Clerk
Sent: Thursday, September 9, 2021 12:29 PM
To: 'Jeffrey Adams'
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Afternoon, Jeffrey Adams,

We will be placing your comments below in consumer correspondence in Docket 20210000, and the Office of Consumer Assistance and Outreach will be notified.

Thank you.

Lisa Smith

Commission Deputy Clerk I
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: jjadms=live.com@mg.gospringboard.io <jjadms=live.com@mg.gospringboard.io> **On Behalf Of** Jeffrey Adams
Sent: Thursday, September 9, 2021 9:18 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

For the last 23 years I have lived in the South Gate subdivision in Sarasota Fl. There are 19 homes that lose power for hours at least 2 times a year during this time. FPL only indicates they restored power and nothing that explains the root cause. It is obviously an infrastructure issue that they have never corrected as neighbors all around us have power but not 19 of us. I

guess it is no big deal because it is only 19 of us. However we are paying the same rate for electricity as everyone else and now you want to raise our rates that FPL does not use to correct infrastructure issues. Major storms is understandable but a little bit of rain which happens every day in Florida should not cause power failures. Again the infrastructure for a particular group of customers is bad and FPL has failed to correct this while having over 20 years to do it. Here are some dates of outages just over the past 4 years. 9/1/2021, 8/20/2021, 6/26/2021, 10/28/2020, 8/22/2020, 7/25/2020, 6/6/2020, 12/23/2019, 4/3/2019, 8/26/2018, 6/8/2018 etc.... This is the same going back 20 years. I have tickets and emails for all these outages that always impact a subset of PAYING customers who obviously have defective equipment that FPL refuses to upgrade. If you want to increase the rate then make sure the money is spent to fix this bad equipment. Again, 20 years is way to long to correct this issue and our patience with them has run its course.

Thank you,

Jeffrey Adams
2949 PINECREST WAY
SARASOTA FL, 34239-6508