

**Lisa Smith**

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**From:** Office of Commissioner Fay  
**Sent:** Friday, September 17, 2021 10:49 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: We Can't Afford Higher Rates

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Please place the email below in Docket No. 20210015

Thanks

Veronica D. Washington  
Executive Assistant to Commissioner Andrew Fay Florida Public Service Commission  
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-----Original Message-----

From: normal5680@everyactioncustom.com [mailto:normal5680@everyactioncustom.com]  
Sent: Thursday, September 16, 2021 4:35 PM  
To: Office of Commissioner Fay  
Subject: We Can't Afford Higher Rates

Dear Andrew Fay,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for their customers across the state, hurting the most vulnerable in our communities the most. We urge you to rethink this decision and not increase our bills.

This past year has been challenging and unrelenting, and folks have spent it worrying; worrying about the health and safety of their families and friends; worrying about finding work or being safe at work; worrying about the future of the business they built from the ground up; and worrying about making sure that they could keep the lights and heat on at home. For many of us, the pandemic has changed all of our lives in ways we'll still likely be grappling with long after the pandemic comes to an end.

Nevertheless, for some reason, corporate greed seems to be more important than the sustainability of our communities and our livelihood. This was evident when FPL, among several other power companies resumed closing customer accounts due to non-payment during the second wave of the pandemic. Now, they want to increase rates for their most vulnerable customers. We can't allow companies to continue taking advantage of working-class families, and luckily, you have the power NOW to stop this.

Our families need relief, real solutions to the climate crisis and fair and affordable utility rates. By raising prices, FPL is treating energy as a commodity when it's a necessity. We are demanding that Florida Power & Light halt this unfair plan and that Florida's Public Service Commission require FPL to maintain fair rates for their consumers, and prioritize the communities they serve.

Sincerely,

Mrs. Norma Adkins

516 Frances Ter Daytona Beach, FL 32118-4713 normal5680@gmail.com