



Matthew R. Bernier
Associate General Counsel

September 17, 2021

VIA ELECTRONIC FILING

Tripp Coston
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: *Consumer Request for Mr. Anthony Ewen at 802 Baywood Street, Altamonte Springs, Florida; Undocketed*

Dear Mr. Coston:

On behalf of Duke Energy Florida, LLC ("DEF"), please find enclosed DEF's Response to Staff's First Data Request (Nos. 1-4) re. the Consumer Request for Mr. Anthony Ewen at 802 Baywood Street, Altamonte Springs, Florida.

Thank you for your assistance in this matter. If you have any questions concerning this Response, please feel free to contact me at (850) 521-1428.

Respectfully,

/s/ Matthew R. Bernier

Matthew R. Bernier

MRB/cmw
Enclosure

cc: Tripp Coston, Economic Supervisor

**DUKE ENERGY FLORIDA, LLC'S RESPONSE TO
STAFF'S FIRST DATA REQUEST
RE. CUSTOMER REQUEST
FOR ANTHONY EWEN**

1. Please provide and explain the following:

- a. Duke Energy Florida, LLC's ("DEF" or "the Company") understanding of the customer's concerns,

RESPONSE:

DEF understands the customer's concerns are, in part, related to the different costs of installing Overhead and Underground service drops as well as the local jurisdiction's requirement for the service drop to be placed underground.

- b. Any actions taken by DEF to resolve the customer's concerns.

RESPONSE:

DEF has installed the service as requested by the customer.

- c. The Company's proposed resolution; and

RESPONSE:

DEF has installed the service as requested by the customer.

- d. Confirmation that the Company has made direct contact with the customer regarding their concerns.

RESPONSE:

DEF has attempted to contact Mr. Ewen at the two telephone numbers he provided, but there was no answer. The designer left a voicemail requesting a return call.

2. Please refer to the two DEF invoices sent to Mr. Ewen enclosed with this Data Request.

- a. Please provide a detailed cost report for the net amount of \$2,033.55 due in Invoice F3896014301, dated January 23, 2021. Please include the percent breakdown between labor and materials.

RESPONSE:

The total cost for the job, as designed by Jeremiah Long (former employee), under WO #38960143 was \$6,429.08. That total was comprised of approximately 50% Labor costs, approximately 18% for Material costs and approximately 31% Overhead costs.

- b. Please provide a detailed cost report for the net amount of \$671.00 due in Invoice F4156061601, dated July 16, 2021. Please include the percent breakdown between labor and materials.

RESPONSE:

The \$671.00 dollars charged to the customer on Invoice F4156061601 associated with WO #41560616 consisted of the \$641 Tariff Charge for “UNDERGROUND SERVICE LATERALS FROM EXISTING SECONDARY ELECTRIC DISTRIBUTION SYSTEMS” per Section No IV, Part XI, 11.04(2)(a) of DEF’s Tariff and \$30 for Seminole County ROW and MOT Permitting costs.

- c. Please provide the Contribution in Aid of Construction revenue credits for these projects, if applicable. Please explain the underlying assumptions used to determine the revenue credit.

RESPONSE:

The \$931 is the “Estimate Annual Revenue” for a single-family home of 1200-2000 square

feet. Four times this estimated annual revenue, resulting in a total of \$3,724, was credited against the total job cost as laid out in Section No. IV, Part III, 3.01(1)(a) of DEF's Tariff, with the customer providing a "Home Total Sq Ft" of 1885 (Living).

3. In his E-Mail to Commission staff, Mr. Ewen questions if the cost of the individual service drop was included in the cost to upgrade and extend overhead secondary service to his property. Please provide a description of the size and scope for each project DEF invoiced to Mr. Ewen.

RESPONSE:

DEF is unable to access the CIAC Wizard WO #38960143, designed by Jeremiah Long (former employee), associated with Invoice F3896014301, due to the job having a "closed" status. However, based on a current calculation of the charges assessed to the customer under the invoice no. listed above, there is a remaining balance of \$172.12 when subtracting the 4x Estimated Annual Revenue, and all labor and equipment associated with the service drop (wire, eye nut, and wedge clamp to hang the service) that is outstanding, which is what would/should have been due in addition to the \$2,033.55 paid by the customer for/against Invoice F38960143. With no access to the CIAC Wizard, DEF is unable to verify what accounted for this additional \$172.12 that was subtracted from the cost charges to and paid by the customer.

4. In his E-Mail to Commission staff, Mr. Ewen also expressed his concerns regarding the requirement to underground new service at his address. Commission staff notes Altamonte Springs Land Development Code 7.10.1 states, "All power, telephone, cable television, and similar utility services to buildings shall be installed underground in all new developments, and all new installations of utilities in existing developments shall be installed underground." Please provide a discussion on the requirements to underground new service at Mr. Ewen's address.

RESPONSE:

On the Residential Service Information Form submitted by Mr. Anthony Ewen for new Residential Service for the home planned, and now built at 802 Baywood Street, Mr. Ewen checked the line next to the “OH” for the “Home Service Entrance.”

The customer’s request for overhead service was clear, and DEF accommodated their request with the expectation that they were adhering to all applicable Altamonte Springs Land Development Codes.