# CORRESPONDENCE 9/23/2021 DOCUMENT NO. 11487-2021

## **Antonia Hover**

From: Angie Calhoun

Sent: Thursday, September 23, 2021 4:30 PM

**To:** Consumer Correspondence **Subject:** FW: To CLK Docket 20210034

Consumer correspondence for docket 20210034.

Angela Calhoun

----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>

Sent: Wednesday, September 22, 2021 11:33 PM To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: E-Form Other Complaint TRACKING NUMBER: 184740

# **CUSTOMER INFORMATION**

Name: John Stroncheck Telephone: (813) 598-5076 Email: jstroncheck@gmail.com

Address: 411 E Amelia Ave Tampa FL 33602

#### **BUSINESS INFORMATION**

Business Account Name: John Stroncheck

Account Number: 211003419036

Address: 411 E Amelia Ave Tampa FL 33602

## COMPLAINT INFORMATION

Complaint: Other Complaint against Tampa Electric Company

Details:

The price of my electricity increased 12.7 percent from June to July 2021. As reflected in my August bill I used 86 kwh less but was charge \$11 more than the previous month. I found out that PSC allowed TECO to do this via a settlement. According to TECO the reason for this increased electricity charge is increased Natural Gas prices. This robbery by this Canadian company of Americans' money. I am not sure why you all let this happen when a layman's (mine) cursory glimpse at the natural gas market clearly shows that the increase is no greater than the NATURAL ebb and flow of the gas market. I have a link to a chart I will attempt to append to this note.

I am sure you all don't worry about a little price increases like this on your pockets. But to those of us who don't have access to bonuses and deep pocket friends, this is a tragedy. AND, it obviates PSC Mission Statement: "To facilitate the efficient provision of safe and reliable utility services at fair prices."

This price increase is not fair or warranted. <a href='https://www.macrotrends.net/2478/natural-gas-prices-historical-chart'>Natural Gas Prices - Historical Chart</a>