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DIVISION OF ENGINEERING
TOM BALLINGER
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Public Service Commission

October 7, 2021

Ms. Dianne M. Triplett
Deputy General Counsel
Duke Energy Florida, LLC
299 First Avenue North
St. Petersburg, FL 33701
Dianne.Triplett@duke-energy.com

**STAFF'S THIRD DATA REQUEST
VIA EMAIL**

Re: Docket No. 20210121-EG – Petition for approval of modifications to demand-side management program plan and participation standards, by Duke Energy Florida, LLC.

Dear Ms. Triplett:

By this letter, Commission staff requests that Duke Energy Florida, LLC (DEF or Utility) provide responses to the following data request:

1. Please refer to DEF's Energy Neighbor Fund for the following questions.
 - a. Please indicate the total dollars currently in this account, and the projected dollars for year-end 2022.
 - b. Please indicate whether or not funds in this account have been or could be used to assist the low-income customers with accounts more than 60 days in arrears participating in the Residential Load Management program.
 - i. If the funds have been used for this purpose, please indicate how many customers have been assisted, and how much assistance has been provided.
2. Please refer to Attachment C of the petition, page 4. Please explain why the "Assistance Kits" will only be available to low-income customers.
3. Please refer to DEF's response to Staff's Second Data Request, No. 13(a). If the \$30 gift card can be used for purposes other than bill relief, please explain why DEF believes that the gift card could help incentivize customers to pay their energy bills, and thus allow DEF to maintain the associated demand response resource.
4. Please refer to DEF's response to Staff's Second Data Request, No. 14, Attachment B for the following questions.

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- a. Please indicate whether or not all of the customers identified participate in the Residential Load Management program. If not, please provide a revised document, in Microsoft Excel Format, identifying only the customers that participate in the program. As part of this response, please identify the monthly credit amount each customer receives for participating in this program.
 - i. If all customers identified are program participants, please explain the increase from the 453 low-income customer accounts more than 60 days in arrears identified in DEF's response to Staff's First Data Request, No. 22, to the 7,090 customers identified in Attachment B.
 - b. Please indicate whether or not participating low-income customers that currently participate in other assistance programs are eligible to receive the \$30 gift card.
5. For the Home Energy Check program, please provide a table identifying the current monthly bill impact on the general body of customers' monthly bills (at 1,000 kilowatt-hours (kWh) and 1,200 kWh) compared to the projected monthly bill impact on the general body of customers' monthly bills following the modifications for the years 2021 through 2024.
 6. For the Residential Load Management program, please provide a table identifying the current monthly bill impact on the general body of customers' monthly bills (at 1,000 kWh and 1,200 kWh) compared to the projected monthly bill impact on the general body of customers' monthly bills following these modifications for the years 2021 through 2022.
 7. For the Neighborhood Energy Saver program, please provide a table identifying the current monthly bill impact on the general body of customers' monthly bills (at 1,000 kWh and 1,200 kWh) compared to the projected monthly bill impact on the general body of customers' monthly bills following the modifications for the years 2022 through 2024.

Please file all responses electronically no later than **October 15, 2021**, via the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form (reference Docket No. 20210121-EG). If you have any questions, please contact me by phone at (850) 413-6592, or by email at tthomps@psc.state.fl.us.

Sincerely,

/s/Takira Thompson

Takira Thompson
Engineering Specialist

TTT/jp

cc: Office of Commission Clerk (Docket No. 20210121-EG)
Matthew R. Bernier (matthew.bernier@duke-energy.com)
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