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FILED 11/4/2021
DOCUMENT NO. 12559-2021
FPSC - COMMISSION CLERK

November 4, 2021

VIA EFILE

Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399

Re: ETC Data Request for Docket No. 20210163-TP - Request for relinquishment of Eligible Telecommunications Carrier (ETC) designation in Florida, by BellSouth Telecommunications, LLC d/b/a AT&T Florida.

Dear Mr. Fogelman:

Enclosed please find TracFone Wireless Inc.'s response to the above-mentioned data request. Feel free to contact me if you have additional questions. I can be reached at (786) 449-6807 or sathanson@tracfone.com

Sincerely,

TracFone Wireless, Inc.

/swa/

Stephen Athanson

Enc.

CETC Data Request for Docket No. 20210163-TP

1. Please verify that your company is a designated ETC in the service areas that AT&T Florida has identified in Exhibit A

TracFone Wireless Inc. (“TracFone”) is a designated ETC, in the areas identified in Exhibit A.

2. Are you currently providing service to customers in all of the identified areas?

Yes.

3. Using the list in Exhibit A, please identify the wire centers where your company currently advertises Lifeline service. Please list the various forms and frequency of the advertisement being used.

TracFone ran radio ads promoting Lifeline between 3/22/21 and 4/18/21 in the Jacksonville, Miami-Ft., Lauderdale, Orlando, and Tampa-St. Petersburg areas. In addition, TracFone has run digital advertising (including Google, Facebook and other sites) throughout the third quarter of 2021, covering the entire state. TracFone also engages potential Lifeline customers through other channels, including field agents in cities throughout the state.

4. Please describe the method(s) by which you serve Lifeline customers in AT&T Florida's service area:

TracFone provides service to Lifeline customers by reselling the service of the underlying providers, including Verizon, T-Mobile and AT&T. The withdrawal of AT&T Florida's Lifeline program will not impact TracFone's provisioning of service to these customers.

5. Section 47 CFR 54.403(a)(2)(iv) states that voice-only services will no longer be eligible for Lifeline support as of December 1, 2021. If your company only provides voice service, are you planning to discontinue Lifeline service and relinquish your ETC designation by December 1, 2021?

TracFone provides both broadband and voice services to its Lifeline customers and has no plans to discontinue Lifeline service or relinquish its ETC designation.