



December 7, 2021

**VIA ELECTRONIC FILING**

Mr. Adam Teitzman, Director  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket 2021-0171-TX – Petition for relinquishment of eligible telecommunications carrier status by Bright House Networks Information Services (Florida), LLC (Bright House)

Dear Mr. Teitzman:

Please find attached the response of Embarq Florida, Inc d/b/a CenturyLink to staff's data request in the above noted docket.

Please do not hesitate to contact me at (850) 599-1073 or via email at [christie.a.pontis@lumen.com](mailto:christie.a.pontis@lumen.com) should you have any questions regarding this filing.

Sincerely,

Christie P. Mason  
Director –Government Affairs  
CenturyLink

Attachment

**CHRISTIE P. MASON**  
Director Government Affairs  
132 N. Calhoun St  
Tallahassee, FL 32031  
Tel: (850) 599-1073  
[christie.a.pontis@centurylink.com](mailto:christie.a.pontis@centurylink.com)

**CenturyLink Data Request Response for Docket No. 20210171-TX**

1. Please verify that your company is a designated ETC in the census blocks that have been identified in Attachment A by filling out the last column.

**RESPONSE:** See Attachment A.

2. For the census blocks where you confirm ETC status in Attachment A:

- a. Are you offering service to eligible customers?

**RESPONSE:** Yes, CenturyLink is offering service to eligible customers in accordance with our Local Terms of Service.

- b. If you are not offering service, are you capable of providing service in the designated census blocks where you are not currently providing service?

**RESPONSE:** N/A

- c. If no, how long would it take for you to prepare to provide service in those areas?

**RESPONSE:** N/A

3. Does your company advertise Lifeline service? If yes, please list the various forms and frequency of the advertisement being used.

**RESPONSE:** CenturyLink does advertise our Lifeline service in Florida. In January of this year we placed advertisements explaining our Lifeline programs in 42 Florida newspapers. We placed similar Lifeline advertisements in telephone directories. We also send a Customer Rights letter containing Lifeline program information to all CenturyLink customers annually. CenturyLink's website has a link that provides state specific Lifeline information. The CenturyLink Lifeline home page can be found at: <https://www.centurylink.com/aboutus/community/community-development/lifeline.html>. Florida can be selected from the state list via a drop-down menu at the bottom of the page.

In addition to CenturyLink's own website, USAC's Lifeline website contains a link to CenturyLink's website:

<https://data.usac.org/publicrecords/CompaniesNearMe/Download/report>

4. Please describe the method(s) by which you serve Lifeline customers in these census blocks.

a. Do you use your own facilities?

**RESPONSE:** CenturyLink serves its Florida Lifeline customers with its own facilities.

b. Do you use another carrier's facilities?

**RESPONSE:** No, CenturyLink does not use another carrier's facilities to serve Lifeline customers in these designated census blocks.

c. Do you use a combination of your facilities and another carrier's facilities?

**RESPONSE:** No, CenturyLink does not use a combination of our own facilities and another carrier's facilities to serve our Lifeline customers in these designated census blocks.

d. Do you use other arrangements (please explain)?

**RESPONSE:** N/A

**Attachment A**

**Please confirm if your company is an ETC in each of the census blocks provided below.**

State	County	Census Block	ETCs Serving Census Block	Confirm ETC Status (Y/N)
FL	Alachua	120010009011000	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010015171007	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010015171009	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010015171014	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010017023028	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010022201011	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010022201024	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010022201027	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010022201048	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010022201052	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Alachua	120010022201054	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	N
FL	Lake	120690303081030	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Lake	120690303081032	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Lake	120690310001048	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Manatee	120810020142019	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, Frontier Florida, WOW!	N

State	County	Census Block	ETCs Serving Census Block	Confirm ETC Status (Y/N)
FL	Manatee	120810020142020	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, Frontier Florida, WOW!	N
FL	Marion	120830010062001	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062021	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062056	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062057	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062112	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062114	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062120	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062129	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062135	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010062155	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010082006	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Marion	120830010082033	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, CenturyLink	Y
FL	Polk	121050124051064	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, Frontier Florida, WOW!	N
FL	Polk	121050124051068	Assurance Wireless, SafeLink Wireless, Access Wireless, T-Mobile, Frontier Florida, WOW!	N