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BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of: DOCKET NO. 20210168-TP

PETITION OF NORTH AMERICAN  
NUMBERING PLAN ADMINISTRATOR  
ON BEHALF OF THE FLORIDA  
TELECOMMUNICATIONS INDUSTRY,  
FOR APPROVAL OF CONSENSUS  
DECISION TO RECOMMEND TO THE  
COMMISSION AN ALL-SERVICES  
OVERLAY AS THE FORM OF RELIEF  
FOR THE 561 NUMBERING PLAN  
AREA.

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PROCEEDINGS: COMMISSION CONFERENCE AGENDA  
ITEM NO. 3

COMMISSIONERS  
PARTICIPATING: CHAIRMAN GARY F. CLARK  
COMMISSIONER ART GRAHAM  
COMMISSIONER ANDREW GILES FAY  
COMMISSIONER MIKE LA ROSA  
COMMISSIONER GABRIELLA PASSIDOMO

DATE: Tuesday, December 7, 2021

PLACE: Betty Easley Conference Center  
Room 148  
4075 Esplanade Way  
Tallahassee, Florida

REPORTED BY: DANA W. REEVES  
Court Reporter and  
Notary Public in and for  
the State of Florida at Large

PREMIER REPORTING  
114 W. 5TH AVENUE  
TALLAHASSEE, FLORIDA  
(850) 894-0828

1 P R O C E E D I N G S

2 CHAIRMAN CLARK: All right. Next up Item No.

3 3. Ms. Deas.

4 MS. DEAS: Good morning, Commissioners. I'm  
5 Sakina Deas with industry development and market  
6 analysis. Item 3 addresses the numbering  
7 administrator's petition for approval of the  
8 industry relief plan for the 561 area code.  
9 According to the numbering administrator, this area  
10 code is projected to exhaust by the third quarter  
11 of 2023. Staff has reviewed and analyzed the  
12 petition. Staff believes the recommended all  
13 services distributed overlay provides long-term  
14 benefit to customers and the industry. Therefore,  
15 Staff recommends approval of the industry's  
16 recommendation and staff is available for  
17 questions.

18 CHAIRMAN CLARK: All right. Thank you, Ms.  
19 Deas. Just -- I am the one that pulled this item.  
20 I wanted to do so for just a couple of reasons.  
21 It's not because I have any problem with it. I  
22 want to thank staff, again, for the work they've  
23 done in developing this overlay plan. I appreciate  
24 that. But rather, I wanted to pull this item to  
25 basically just highlight some of the upcoming

1 changes for the public, specifically those  
2 residents of Palm Beach County. Our community  
3 basically -- most of the current 850 area code has  
4 just undergone a similar overlay and I know the  
5 extreme number of questions that I received  
6 personally on the street as this process was  
7 occurring, and the amount of confusion that people  
8 have about the entire process. So I wanted to add  
9 a couple of comments, just to highlight the  
10 importance of this public information process.

11 So, to summarize, the important things I think  
12 the public needs to know is the 10-digit dialing is  
13 going to be required very soon for the 561 area  
14 code. And one of the things that they can do now  
15 is to begin to go ahead and put this practice into  
16 place. Go ahead and begin using the 10-digit  
17 dialing process before it's actually required.  
18 There's going to be a new area code that's going to  
19 be issued, and I guess the North American Numbering  
20 Plan is going to assign that as soon as this order  
21 has issued.

22 Access to new numbers is important. And even  
23 with all the conservation and the recovering  
24 measures that we have in place, Florida is growing.  
25 We have a growing modern economy and that means

1 more telephone numbers from new businesses and  
2 older businesses that are growing, adding lines, to  
3 all of these young folks getting their first phone.

4 I was thinking this morning about the number  
5 of actual -- I think back to my childhood. I can  
6 remember everybody's telephone number that used to  
7 call. It was just memorizing them. Now I don't  
8 know anybody's number. You just punch the name in.  
9 But I also thought about the number of telephone  
10 numbers that are associated with me personally and  
11 where that used to be one number, now I have a cell  
12 phone number for my private phone, for my State  
13 phone, for my business phones, one for my iPad, one  
14 for my -- there are 25 numbers associated with my  
15 household. And that is part of the process as  
16 we're beginning to grow, that we're having to have  
17 solutions for it.

18 I don't know that the public fully understands  
19 or appreciates the process we're going through. So  
20 I want to make sure that we are getting that  
21 information out. It's important that citizens know  
22 that -- why these changes are needed. I know we're  
23 going to issue a press release about our decision  
24 today, and there's been some coverage in the local  
25 media already. Ms. Fogleman, you and your staff

1 are a great resource for folks that are trying to  
2 understand that. And I'd also like to ask our  
3 Governmental Affairs Staff, if they would, to reach  
4 out to the Palm Beach legislative delegation and  
5 make sure that we've answered any questions they  
6 might have.

7 This is a more complex issue than I think we'd  
8 like to think that it is sometimes. A lot of folks  
9 don't understand the process. So I just want to  
10 make sure, for the record, that we're doing  
11 everything we can to inform and educate the public.  
12 Thank you for hearing me out.

13 Any questions, comments, Commissioners? If  
14 not, I'll entertain a motion to approve.

15 COMMISSIONER FAY: Mr. Chairman, I would move  
16 staff recommendation on Item 3.

17 COMMISSIONER LA ROSA: Second.

18 CHAIRMAN CLARK: Got a motion and a second.  
19 Any discussion?

20 (No comments made.)

21 CHAIRMAN CLARK: All in favor say, aye.

22 (Chorus of ayes.)

23 CHAIRMAN CLARK: Opposed?

24 (No comments made.)

25 CHAIRMAN CLARK: Motion carries.

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(Agenda item concluded.)

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CERTIFICATE OF REPORTER

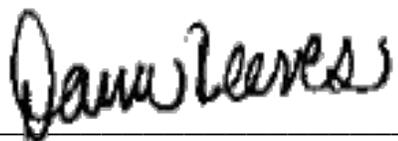
STATE OF FLORIDA )  
COUNTY OF LEON )

I, DANA W. REEVES, Professional Court Reporter, do hereby certify that the foregoing proceeding was heard at the time and place herein stated.

IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision; and that this transcript constitutes a true transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties, nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I financially interested in the action.

DATED THIS 21st day of December, 2021.



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DANA W. REEVES  
NOTARY PUBLIC  
COMMISSION #GG970595  
EXPIRES MARCH 22, 2024