

**Lisa Smith**

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**From:** Lisa Smith on behalf of Records Clerk  
**Sent:** Tuesday, December 28, 2021 12:01 PM  
**To:** 'melissafelcman@gmail.com'  
**Subject:** RE: Docket No. 20200181; Help us manage unaffordable power bills

Good Afternoon, Melissa Schumann,

We will be placing your comments below in consumer correspondence in Docket 20200181- EU and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

Lisa Smith

Commission Deputy Clerk I  
Office of the Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: melissafelcman@everyactioncustom.com <melissafelcman@everyactioncustom.com>  
Sent: Tuesday, December 28, 2021 11:50 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket No. 20200181; Help us manage unaffordable power bills

Dear Florida PSC Commissioners,

The past couple of years has been brutal for Floridians. Just as hard-working families and small businesses have started digging out of the economic impacts from the COVID pandemic, they've been hit with huge increases in power bills from base rate increases and recovery charges for volatile and high fossil gas costs. These bill hikes have led to us paying power bills that are higher than ever.

Paying sky-high electricity bills isn't sustainable for many Floridians—but there is an opportunity to change the course we're on.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills, by getting right to the source of the issue: reducing energy consumption. Using energy smarter is the quickest, cleanest, and cheapest way for the utility to meet energy demand while also helping Floridians cut energy waste and save money on power bills. It's a win-win solution that can be realized if you take action to support this common-sense solution.

As you update your efficiency goal-setting rule, please do so with an eye to making Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put efficiency to work for all in unlocking savings for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,  
Melissa Schumann  
Orlando, FL 32801  
melissafelcman@gmail.com

## Lisa Smith

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**From:** Angie Calhoun  
**Sent:** Tuesday, December 28, 2021 1:37 PM  
**To:** Consumer Contact  
**Cc:** Records Clerk  
**Subject:** FW: Docket No. 20200181; Help us manage unaffordable power bills

-----Original Message-----

From: Lisa Smith <lismith@psc.state.fl.us> On Behalf Of Records Clerk  
Sent: Tuesday, December 28, 2021 1:28 PM  
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>  
Subject: FW: Docket No. 20200181; Help us manage unaffordable power bills

-----Original Message-----

From: melissafelcman@everyactioncustom.com <melissafelcman@everyactioncustom.com>  
Sent: Tuesday, December 28, 2021 11:50 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
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cc: Governor DeSantis

Sincerely,  
Melissa Schumann  
Orlando, FL 32801  
melissafelcman@gmail.com