

Lisa Smith

From: Ellen Plendl
Sent: Wednesday, January 26, 2022 2:46 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW FPL; FW Pensacola new electric prices! Gouging ; FW FLP HIJACKING!!; Consumer Inquiry - Florida Power & Light Company; RE Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, January 26, 2022 2:01 PM
To: Ellen Plendl
Subject: FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Dan Bruns <brunzees@hotmail.com>
Sent: Wednesday, January 26, 2022 10:04 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL

Honorable Ron, will you please look into the price gouging that Florida Power is engaging in with the great citizens of Pensacola and other cities in Florida?

Please flex your power to stop this action as many can't afford it and will result in a massive disconnect pandemic 😞!

With Respect, DanBruns

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Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, January 26, 2022 2:02 PM
To: Ellen Plendl
Subject: FW: Pensacola new electric prices! Gouging

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: THERESA GUSTINE <theresa_gustine@sbcglobal.net>
Sent: Wednesday, January 26, 2022 9:41 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Pensacola new electric prices! Gouging

Please help! Florida Power and Light just took over and it is very Bad. We are retired and on fixed income. Our new bill with FPL is not good and the projected next bill will have tripled!!! PLEASE look into this Major Problem! Pensacola is in trouble. The thought of deciding to eat or pay electric bill is REAL. Very Scary.

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Lisa Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, January 26, 2022 2:06 PM
To: Ellen Plendl
Subject: FW: FLP HIJACKING!!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: dranik2252@aol.com <dranik2252@aol.com>
Sent: Wednesday, January 26, 2022 1:10 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FLP HIJACKING!!

Dear Governor DeSantis,

I am writing you to express my great disappointment and even anger over the Gulf Power take over by FLP. I am a widow of a Retired Marine Corps veteran who succumbed to Agent Orange Cancer from his time in Vietnam almost 3 years ago. He really liked you, by the way.

I am obviously on a fixed income, and trying to figure out a budget for what appears to be a doubling of energy costs, will be near to if not impossible. I, per my husbands wishes, stayed in our family home that still has a small mortgage but it is manageable. The reason he had for this is that our home is all that our children will have for an inheritance and our hope is that it would sell for enough at our demise that they would each receive some financial benefit. Coming up with that kind of extra money every month will be more than a challenge. I am not alone. There are many people in NW Florida who are on fixed and/or low incomes and can't afford this. Many of us will forced to choose between cutting back on food, gas, etc or paying the power bill; and that's not a good place to be. Solar panels devalue home value and to purchase them would take a second mortgage. It also seems suspicious to me that the FLP who is raising our rates is also the company that owns the solar panel sources and that seems a conflict of interest as well as outright greed and a "legal" form for forced usury not to mention price gouging. Please, sir, most respectfully, help us..I don't want everything we worked for over the years to be lost because I can't pay the power bill.

You might ask.."why don't you move to a smaller home"? Well, I've looked into that..and for what I could get out of a 30 year old home would not be nearly enough to pay for even half of what much smaller homes now costs. The costs of homes in our area has skyrocketed. I feel like the people of northwest FI are being held hostage to "legal robbery".

I know you are probably being flooded with similar letters. And I only hope you get to this one. I trust you and I pray for you and all our leaders daily, as well as your wife. Stay the course and stand by your constituents, if anyone cannot be swayed or coerced by 'BIG MONEY' I believe it to be you..

Kind Regards,
Laura Hesser

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Lisa Smith

From: Shonna McCray
Sent: Wednesday, January 26, 2022 2:34 PM
To: 'jannichols2000@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Jan Nichols
mailto:jannichols2000@yahoo.com

Dear Ms. Nichols:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at www.floridapsc.com. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

You also expressed concern about the fuel cost adjustment. On January 1, 2022, the company's fuel cost adjustment went into effect for 2022. The fuel cost charge allows the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill. The energy charge is basically all other costs involved in generating the electricity, excluding fuel. Both the energy and fuel charges fluctuate monthly depending on your electric consumption and are approved by the FPSC.

Finally, you expressed concern about taxes and the franchise fee. In addition to the charges for monthly electric service, there are additional taxes and fees which are placed on your account by a number of different entities ranging from state to local governments. The Florida Gross Receipts Tax is authorized by Florida Statute 203 on utility service. The funds are remitted to the Florida Department of Revenue and is utilized for the Public Education Capital Outlay Fund. The Gross Receipts Tax is levied on the total electric service amount and is also levied on the Utility Tax, whereas taxes are calculated separately from electric service. For more information on the Gross Receipts tax, you may contact the Florida Department of Revenue at:

Tax Information Services
Florida Department of Revenue
1379 Blountstown Highway
Tallahassee, FL 32304 2716

Telephone: 1-800-352-3671

The franchise fee is also known as the Right of Way Utilization Fee. Franchise fees are levied by many municipalities and some counties throughout the company's service area. These governing bodies require the company to sign franchise agreements for the utility's use of rights of way within the areas of the taxing authority. Only the customers living within the corporate limits of areas levying the fee are billed. The money collected does not stay with the utility but goes to the governmental body levying the charge. The fee is applied to the charges for electric service (exclusive of any Municipal, County or State Sales Tax) provided to customers within the jurisdictional limits of each municipal or county.

Utility Taxes are levied by local governmental bodies and provides funds to aid in the day to day operation of the city government. For more information on the franchise fee and the city utility tax, you may contact the Milton City Council at:

Mayor Heather Lindsay
Milton City Council

6738 Dixon Street
Milton, Florida 32570

Telephone: 850-983-5400

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Wednesday, January 26, 2022 2:39 PM
To: 'dranik2252@aol.com'
Cc: Ellen Plendl
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Mrs. Laura Hesser
dranik2252@aol.com

RE: FPSC Inquiry 1388114C

Dear Mrs. Hesser:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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FPSC staff makes a detailed review and analysis of the entire record and files a recommendation with the FPSC's Clerk detailing the staff's adjustments to the company's petition.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

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Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

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If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Lisa Smith

From: Shonna McCray
Sent: Wednesday, January 26, 2022 2:40 PM
To: 'brunzees@hotmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Dan Bruns
brunzees@hotmail.com

RE: FPSC Inquiry 1388111C

Dear Mr. Bruns:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

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Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission