

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, January 31, 2022 2:24 PM  
**To:** 'Shannon Lewis'  
**Cc:** Consumer Contact  
**Subject:** RE: Power Company - creating a new law

Good Afternoon, Shannon Lewis.

We will be placing the comments below in consumer correspondence in Docket No. 20210015, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

-----Original Message-----

From: Shannon Lewis <soldierofhis@yahoo.com>  
Sent: Monday, January 31, 2022 1:40 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Power Company - creating a new law

To Whom It May Concern:

Hello, I am a resident in Escambia County, and I like thousands of other residents am very concerned about the way FPL is doing business since merging with Gulf Power.

If it's ok, I just have a quick question:

How would one go about trying to create a law that would prevent the power company from shutting one's power off when extreme temperatures (both hot or cold) are forecasted?

We have so many elderly in our community on fixed incomes and FPL has already shut off power - even when temps in the 20s were forecasted. Some of those customers' power was actually shut off in error, but that's a different situation for a different day.

Other states have this same type of shut off prevention law, and if you could point me in the right direction to try to get it passed here, I would be very grateful.

Thank you so much,

Shannon Lewis