

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, February 7, 2022 9:05 AM
To: 'Ember Harker'
Cc: Consumer Contact
Subject: RE: RE. Docket #20200226-SU - 381 Kettle Harbor

Good Morning, Ember Harker.

We will be placing your comments below in consumer correspondence in Docket No. 20200226, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Ember Harker <ember@launchsnap.com>
Sent: Saturday, February 5, 2022 11:35 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: RE. Docket #20200226-SU - 381 Kettle Harbor

Dear Clerk of the Commission,

I'm writing to you in regard to Docket #20200226-SU. My name is Ember Harker, ember@launchsnap.com. I'm currently building a new home at 381 Kettle Harbor Drive on Palm Island. This will be our primary residence where we plan to stay as long as we are able.

My family has been coming to this island for decades. The unique charm of this island simply cannot be imagined. From the car ferry that takes you onto the island, to the sand roads and golf carts, to the hawks, dolphins, manatees and gopher tortoises, to houses floating on stilts in the air, and the pristine white sand and blue water beaches...palm island is without question, magical.

We feel a profound sense of gratitude to be able to build our forever home on this island. We've dreamed of it for years but it's been financially out of our grasp. In order to build this home, we sold our home and have been living with my inlaws until our house is built. Imagine moving in with your mom at 50 years old...that's how committed we are to making this dream come true.

Our home isn't huge by most standards but it's every penny we can afford and part of that is a brand new, state of the art septic system. Which brings me to the proposed sewer service. I oppose this proposal for several reasons:

1. There's no consideration for the age of the septic system. Instead everyone would be forced to transition to the sewer regardless of the age of the system or need to be replaced. It makes no sense to rip out a brand new system.

2. We simply cannot afford it. We've put everything into this house and having to come up with such a huge chunk of money for a service *we don't want and did not request* after having just put in a brand new septic would be an incredible burden.
3. There is a complete lack of transparency around the financial implications of the proposed sewer. I don't feel that adequate due diligence has been performed and do not feel any sense of confidence about the cost of this endeavor short term or long term.
4. There's no proven need for sewer. We are strong advocates for greener living and plan to have a chemical free property. We've read the research and do not see any credible need for sewer nor proof that the septic systems on the island are causing harm.
5. I do not feel that the applicant has the technical experience appropriate to take on such a project. I'm not sure why someone who has never done a project like this would even apply or ever be granted a permit.

Thank you very much for your time and consideration.

Ember Harker

415 706 2557 | LaunchSnap.com