

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 4:25 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FIX FPL PROBLEM NOW OR LOSE A TON OF VOTES!!!!; FW FPL Costs; FW Power bill FPL; FW High FPL Power Bills of 2022 in N.W. Florida; RE Consumer Inquiry - Florida Power & Light Company ; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 4:24 PM
To: 'indyhammer@outlook.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tim Hamm
indyhammer@outlook.com

RE: FPSC Inquiry 1390475C

Dear Mr. Hamm:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 4:21 PM
To: 'tomanchorpest@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tom Mitchell
tomanchorpest@gmail.com

RE: FPSC Inquiry 1390474C

Dear Mr. Mitchell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 4:19 PM
To: 'ek9210174@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mrs. Evelyn Keith
ek9210174@gmail.com

RE: FPSC Inquiry 1390473C

Dear Mrs. Keith:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 4:17 PM
To: 'shanecaven7@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Shane Caven
shanecaven7@gmail.com

RE: FPSC Inquiry 1390472C

Dear Mr. Caven:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 4:07 PM
To: Ellen Plendl
Subject: FW: FIX FPL PROBLEM NOW OR LOSE A TON OF VOTES!!!!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Shane Caven <shanecaven7@gmail.com>
Sent: Thursday, February 17, 2022 9:09 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FIX FPL PROBLEM NOW OR LOSE A TON OF VOTES!!!!

I love you man but you need to figure out what the hell is going on with FPL and fast! This is absolutely unacceptable! I just moved here from a liberal hell hole called Denver and I love it here...but let me tell you something, if you do not fix this FPL problem you are going to lose a lot of VOTES and I hate to say it but I will be one of them. EVERYONE IS PISSED!!! Energy in Denver is 3 times cheaper than here and that is unacceptable! Nobody here wants to be price gouged by an energy company...especially one that is doing it in order to "go green" and invest in a bunch of WORTHLESS RENEWABLE ENERGY! Keep the COAL BURNING and the NATURAL GAS PUMPING, that is all we need! FUCK GREEN ENERGY! I moved here to get away from this liberal bullshit, this is the last state that should allow this!

FIX THIS IMMEDIATELY!!!

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 4:07 PM
To: Ellen Plendl
Subject: FW: FPL Costs

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Tim Hamm <indyhammer@outlook.com>
Sent: Thursday, February 17, 2022 10:50 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Costs

Governor DeSantis,

Even in an inflationary environment FPL increases are excessive. I track my energy costs monthly (have for decades) and break it down to a cost per Kwh. That cost is now over \$.18/kwh and it up to an average of \$.15/kwh with Gulf Power the last 4 months of 2021. Bottom line is it adds \$50+ to a monthly bill of \$180. I wont say I am unaffected but I can pay it.

What I want to understand is why FPL (at a public meeting) said that their bills will be lower in 4 years. I suspect there are ZERO Floridians that ae thinking about their electric bill 4 years from now when they cannot pay their current bill. I am not familiar with any business that can say my price will be lower in 4 years – so pay my excessive rates today. They would be out of business.

What rationale justifies this rate hike? The PSC is majority appointed by you, therefore you have responsibility for their actions. These rates need reduced to no more than Gulf Power's are as of this year. Voters speak with their wallets, and need you to respond to why your appointees found an excessive rate hike necessary with a 4 year grace period.

I wish my company could raise prices excessively on a product that you were forced to buy.

What are you going to do to get these rates lowered and more in line with the competitor FPL purchased to "stick it to" NW Florida.

Tim Hamm
4144 Sheridan Drive
Pace, FL 32571

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 4:06 PM
To: Ellen Plendl
Subject: FW: Power bill FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: tomanchorpest@gmail.com <tomanchorpest@gmail.com>
Sent: Thursday, February 17, 2022 11:37 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Power bill FPL

I'm sending you this email to let you know how disappointed I am in you for what you did letting FPL price gouge all of us in north west Florida. I voted for you in the past but I will not vote for you ever again!! What you did is wrong a lot of us are seniors and can't afford double and triple power bills. good luck getting re elected with out the support of north west Florida. you did good things for us during the pandemic but then this? I'm sure you won't even read this or care but I hope you do.

Thanks for your time Tom mitchell

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 17, 2022 4:06 PM
To: Ellen Plendl
Subject: FW: High FPL Power Bills of 2022 in N.W. Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Evelyn Keith <ek9210174@gmail.com>
Sent: Thursday, February 17, 2022 2:57 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: High FPL Power Bills of 2022 in N.W. Florida

2/17/2022

Dear Honorable Governor DeSantis,

Please help us here in N.W. Florida to defend ourselves against the the high Florida Power and Light (FPL) Power Bills in 2022. It is disgraceful on how we are being treated, like a cash cow instead of valued customers by FPL.

Our bill alone went up by over \$50 dollars per month... and it may very well go even higher since we cannot dry cloths outdoors due to my allergies. We cannot afford these high utility costs, we just cannot. We are on a tight budget and my MGD eye drops and my dry eye condition treatments are about \$65.00 dollars a month out of pocket.

I cannot believe that the Florida Utility Commission would approve such an egregious power cost increases for the public to bear when this company is making billions of dollars per year in revenue!

Please, please help us... we are veterans and we have defended this great Nation and we are your supporters as well. It is time for our government in Tallahassee to come to our aid.

May God Bless all of you Governor DeSantis... May God Bless Florida and the U.S.A.

Sincerely Yours,
Mrs. Evelyn Keith and Family

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Antonia Hover

From: Robert Garrett <chilln7793@hotmail.com>
Sent: Thursday, February 17, 2022 11:25 AM
To: Ellen Plendl
Subject: RE: Consumer Inquiry - Florida Power & Light Company

Ellen,

Thank you for the quick response. I appreciate your help.

Thank You,
Robert Garrett
-----Original Message-----

From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Sent: Thursday, February 17, 2022 10:21 AM
To: 'chilln7793@hotmail.com' <chilln7793@hotmail.com>
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Garrett
chilln7793@hotmail.com

RE: FPSC Inquiry 1390312C

Dear Mr. Garrett:

This is a follow up to your February 17 email to the Florida Public Service Commission about Florida Power & Light Company (FPL).

You requested further information about the rate increase and the impact in 2024 and 2025. The rate settlement agreement provides for FPL to seek approval from the Commission to increase base rates to recover the cost of new solar generating facilities.

FPL will undertake construction of 894 megawatts of solar generation projected to go into service in 2024, and 894 megawatts of solar generation projected to go into service in 2025.

The settlement agreement provides that In no event shall the average cost of all such projects in any filing for Commission approval exceed a value of \$1,250 per kilowatt (1 megawatt = 1,000 kilowatts).

You also requested information about any appeals. Floridians Against Increased Rates (FAIR) has appealed the Commission's order approving the settlement agreement to the Florida Supreme Court (Docket No. SC21-1761).

Florida Rising, Inc., the Environmental Confederation of Southwest Florida, and the League of United Latin American Citizens (LULAC) of Florida have also filed an appeal of the order to the Florida Supreme Court (Docket No. SC22-12).

Information on these appeals is available on the Florida Supreme Court's website:

<https://na01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.floridasupremecourt.org%2F&data=04%7C01%7C%7Cce88f9f2b21f47a9cb2608d9f2318490%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C637807116766228743%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IkJ1haWwiLCJXVCi6Mn0%3D%7C3000&data=%2FJVbqkMaP33ef8Y8i0Ck3GDmG806iEaNqw9KwnWA514%3D&reserved=0>

The initial briefs of the parties that filed the appeals are due April 6. The brief of the Public Service Commission and other parties who may support the order approving the settlement agreement will be filed approximately 30-60 days later. The Florida Supreme Court will hold an oral argument that will be broadcast live on the Florida Channel later this year. A date for the oral argument has not yet been established. The Supreme Court will ultimately issue an opinion on the appeals of the Commission's order.

I hope this information is helpful.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

From: Robert Garrett <chilln7793@hotmail.com>
Sent: Thursday, February 17, 2022 7:09 AM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Ellen,

Thanks for your response. And the walk-through of a rate change.

I'll review the information you refer to.

As I understand it an appeal has already been filed. Do you have any information on that appeal? Are any open meetings scheduled? Is public input allowed? Do all the commissioners attend?

Also you refer to the rate increase for 2022 and 2023. How about the increases for 2024 and 2025? How much was approved by the commission?

Thanks,
Robert Garrett

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 17, 2022 11:21 AM
To: 'chilln7793@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Robert Garrett
chilln7793@hotmail.com

RE: FPSC Inquiry 1390312C

Dear Mr. Garrett:

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Florida Rising, Inc., the Environmental Confederation of Southwest Florida, and the League of United Latin American Citizens (LULAC) of Florida have also filed an appeal of the order to the Florida Supreme Court (Docket No. SC22-12).

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<https://www.floridasupremecourt.org/>

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: Robert Garrett <chilln7793@hotmail.com>

Sent: Thursday, February 17, 2022 7:09 AM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Subject: Re: Consumer Inquiry - Florida Power & Light Company

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Robert Garrett