

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:46 AM
To: 'ptmajors@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Paul Majors
ptmajors@gmail.com

RE: FPSC Inquiry 1390542C

Dear Mr. Majors:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:44 AM
To: 'willardbrown@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Willard Brown
willardbrown@hotmail.com

RE: FPSC Inquiry 1390540C

Dear Mr. Brown:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:42 AM
To: 'Ellis.boudreaux@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Ellis Boudreaux
Ellis.boudreaux@cox.net

RE: FPSC Inquiry 1390539C

Dear Mr. Boudreaux:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:40 AM
To: 'charliedecrow@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Charlie Decrow
charliedecrow@gmail.com

RE: FPSC Inquiry 1390538C

Dear Mr. Decrow:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
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1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:38 AM
To: 'mostfrosty1@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. John Buchanan
mostfrosty1@gmail.com

RE: FPSC Inquiry 1390536C

Dear Mr. Buchanan:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:36 AM
To: 'dashmorado@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Whitney Llewellyn
dashmorado@yahoo.com

RE: FPSC Inquiry 1390534C

Dear Ms. Llewellyn:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:33 AM
To: 'jigsaw70@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Catherine Berube
jigsaw70@yahoo.com

RE: FPSC Inquiry 1390533C

Dear Ms. Berube:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant
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1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:31 AM
To: 'smokeyak@outlook.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. & Mrs. Kevin Baird
smokeyak@outlook.com

RE: FPSC Inquiry 1390532C

Dear Mr. & Mrs. Baird:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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1-800-342-3552 (phone)
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Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:29 AM
To: 'yustaga@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Oliver Shawn Meyer
yustaga@cox.net

RE: FPSC Inquiry 1390530C

Mr. Meyer:

The Governor's office forwarded your concerns regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- Community Action Program Committee, Inc. at (844) 356-8139

* Elderly Electric Assistance, which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, they may contact their county's local EHEAP agency, or by calling 1-800-963-5337.

* Our Florida offers electric assistance. The program is administered by the Florida Department of Children & Families. You can learn more information about Our Florida assistance by using the following link:

<https://www.ourflorida.com/>

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:25 AM
To: 'lr.lucas@cox.net'
Subject: Consumer Inquiry - Florida Power & Light Company

lr.lucas@cox.net

RE: FPSC Inquiry 1390529C

Dear Mr. Lucas:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

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As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:23 AM
To: 'patchesamore@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Patricia Mesa
patchesamore@gmail.com

RE: FPSC Inquiry 1390527C

Dear Ms. Mesa:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:21 AM
To: 'milady67.cc@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Carey Clarkson
milady67.cc@gmail.com

RE: FPSC Inquiry 1390527C

Dear Ms. Clarkson:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:19 AM
To: 'reginator97@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Reggie Swift
reginator97@gmail.com

RE: FPSC Inquiry 1390525C

Dear Mr. Swift:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:17 AM
To: 'titan7777@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

titan7777@yahoo.com

RE: FPSC Inquiry 1390524C

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:14 AM
To: 'gredford2@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Glenn Redford
gredford2@gmail.com

RE: FPSC Inquiry 1390522C

Dear Mr. Redford:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:11 AM
To: 'lilbiskit677@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Heather Mason
lilbiskit677@gmail.com

RE: FPSC Inquiry 1390519C

Dear Ms. Mason:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:08 AM
To: 'tjrock2020@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Teresa Rockwell
tjrock2020@gmail.com

RE: FPSC Inquiry 1390517C

Dear Ms. Rockwell:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Friday, February 18, 2022 10:06 AM
To: 'asav@att.net'
Subject: Consumer Inquiry - Florida Power & Light Company

A. Savage
asav@att.net

RE: FSPC Inquiry 1390516C

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:30 AM
To: Ellen Plendl
Subject: FW: Power Bills

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Paul Majors <ptmajors@gmail.com>
Sent: Monday, February 7, 2022 4:31 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Cc: Congressman Gaetz <fl01mg.outreach@mail.house.gov>
Subject: Power Bills

Good Evening: I'm writing you today to complain concerning the power bills the New power company is charging their customers! There are customers that normally pay 100-150.00 dollars that are now being charged 400-600.00 dollars!! This is crazy they been going up every month since Gulf Power was bought out !! Something has got to give customers can not pay these outrageous bills for electricity! I look forward to hearing from you on this matter! Thank You Paul

Paul T Majors
P O Box 18554
Pensacola, FL 32523
(850-530-1992

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:29 AM
To: Ellen Plendl
Subject: FW: Power rates in Pensacola

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Willard Brown <willardbrown@hotmail.com>
Sent: Friday, February 11, 2022 7:22 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Power rates in Pensacola

Power Rates in Pensacola have increased by 60 percent. Please check and see if you can help?
I support you and know you will do what you can.
Thank you in advance for your help

Willard Brown

Get [Outlook for Android](#)

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:18 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Importance: High

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ellis Boudreaux <ellis.boudreaux@cox.net>
Sent: Tuesday, February 15, 2022 5:50 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light
Importance: High

Dear Governor,

The rate increase that Florida Power and Light has instituted is outrageous. My electrical bill has doubled which is usually low in the winter months because I have gas heat and hot water tank. I can only imagine that my power bill will be quadrupled in upcoming summer months.

This needs to be addressed immediately by you and your staff. Floridians will not stand for the outrageous increases that Florida Power and Light has mandated.

Feel free to contact at anytime for questions and concerns.

Thank you,

Ellis Boudreaux
[Ellis.boudreaux@cox.net](mailto:ellis.boudreaux@cox.net)
850-803-8270
Fort Walton Beach, FL.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:13 AM
To: Ellen Plendl
Subject: FW: We are sinking

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Charlie Decrow <charliedecrow@gmail.com>
Sent: Monday, January 31, 2022 11:08 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: We are sinking

This is heartbreaking!! How can Florida and FPL do this to people who haven't had a wage increase but are still expected to support inflation. Everything we have to buy has increased in price. I had to choose to give FPL money instead of car insurance. This is only the beginning before you know it our bills will be piling over. I am a school bus driver barely making it. Idk how I am going to do this.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:13 AM
To: Ellen Plendl
Subject: FW: Losing support
Attachments: Screenshot_20220201-201245_Facebook.jpg; Screenshot_20220201-201258_Facebook.jpg; Screenshot_20220201-201253_Facebook.jpg

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: John Buchanan <mostfrosty1@gmail.com>
Sent: Tuesday, February 1, 2022 9:22 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Losing support

After my last 2 emails regarding the Healthcare vaccine mandate went unanswered, I honestly don't know why I'm sending this one.

You are losing support in the NW Florida area. Honestly, the area that usually guarantees your victory after the big blue, areas run the count up initially. I'm not sure if you receive these, or if you do and just don't care. I'm a staunch supporter but even my own patience is wearing thin.

FPL had a rate increase in our area that has caused quite the shitstorm. Bill discrepancies etc. I'm done defending you in the fb group that has been setup to discuss it, it's not worth my time but if you would like to ensure you have a second term you might want to at least act like you are looking into it. Screenshots for proof that even DeSantis voters are pissed.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



John Buchanan 🗨️

This isn't about our Governor. This is about a company that doesn't care for its customers. It views its customers as having no other options and treats them as such.

Choose your poison at the ballot box. The push to green energy is the reason our fuel charges are so high now. If we had the necessary infrastructure to support a green grid, this would not be happening. Since we don't, these rates will continue up increase with every green bill passed.

11m Like Reply



Julia Elizabeth 🗨️

[John Buchanan](#) Check into campaign finance and pac donations from FPL and I think you might see it differently.

9m Like Reply

3 👍



John Buchanan

[Julia Elizabeth](#) look at your gas pump prices. Then ask yourself

Rules



Write a reply...



← Replies



5m Like Reply

Write a reply...



Bryan Webster

John Buchanan But our Governor had very much to do with those in control of RATE INCREASES, so he is a HUGE part of it.

<https://www.miamiherald.com/news/politics-government/state-politics/article245151720.html>



MIAMIHERALD.COM

DeSantis names Central Florida legislator to powe...

6m Like Reply

View 1 reply...



Frank Staudt

John Buchanan as a DeSantis supporter, I can honestly say his hands are dirty here. He promised the Garçon toll would be lowered, that's yet to happen as well

5m Like Reply

2

Write a reply...

Rules



Write a reply...





John Buchanan

Julia Elizabeth look at your gas pump prices. Then ask yourself how a company that uses petroleum products to make energy can do it without oil. Did our governor raise the price of oil? These increases are happening in every country that has pushed to go green. 54% in the UK...

5m Like Reply



Write a reply...



Bryan Webster

John Buchanan But our Governor had very much to do with those in control of RATE INCREASES, so he is a HUGE part of it.

<https://www.miamiherald.com/news/politics-government/state-politics/article245151720.html>



MIAMIHERALD.COM

DeSantis names Central Florida legislator to powe...

Rules



Write a reply...



Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:12 AM
To: Ellen Plendl
Subject: FW: Please don't scroll by

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Dash Morado <dashmorado@yahoo.com>
Sent: Wednesday, February 2, 2022 8:37 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Please don't scroll by

Good Morning. I'm writing you in hopes that you will please look into Florida power and light company. A lot of people in NorthWest Florida (Escambia County) are upset with you for passing the increase. I, of course don't just go with what the media says. So I did look it up and I understand voting for the increase and how fuel prices are on the rise. However, FPL lied to you when they said the average increase would be about \$15. Every single person I know went up at least \$70. The lowest increase I found was my nieces tiny duplex which still went up \$35. Mine went up \$73 last month and this month another \$76. That's \$149 increase. While most people I know have gone up \$200-\$300. Solar friends went up \$100. Something is very wrong with their meters or something. I went to check my meter and it said locked. I can't even see my usage. I beg you to please act now and further investigate this. My house insurance, property taxes, groceries, everything is at crazy high increases because of the state of our country and inflation. FPL, however is price gouging Pensacola/Cantonment and taking advantage taking over gulf power and being a monopoly. It looks bad on you but I know this is not what you passed. Please look into it, come down to Pensacola and talk with the local residents. Let them know you passed an average \$15 increase not \$150. Thank you for all you've done for the state of Florida. I really hope you fix this and run for president as soon as possible. Have a wonderful day.

Whitney Llewellyn

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:12 AM
To: Ellen Plendl
Subject: FW: Northwest Floridians NEED HELP!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: cathy berube <jigsaw70@yahoo.com>
Sent: Wednesday, February 2, 2022 12:27 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Northwest Floridians NEED HELP!

Governor Desantis,

Thousands of Northwest Floridians myself included are being price gouged by Florida Power and Light.

Many people cannot afford to pay these extreme prices of \$400- \$800 a month. There are tons of stories about retired couples, single mothers, low income families and even middle class families struggling to pay their FPL bill. They are afraid to turn on their heat and lights which are basic human necessities. This is absolutely horrible treatment of your fellow Floridians!

Your leadership during the last few years has been awesome and I hope you will show us that you are still the Governor

I think you are. I am asking for your compassion to seriously look into this matter and actually come up with a solution.

Most of these people are also the same people that voted for you. FPL may support you monetarily but what about the ones that support you with a vote? So many people put their trust in you. Please don't let them down!

Thank you,

Catherine Berube

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:12 AM
To: Ellen Plendl
Subject: FW: Florida Power & Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Kevin Baird <smokeyak@outlook.com>
Sent: Wednesday, February 2, 2022 6:03 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power & Light

We are requesting that you intervene in the rate hike by FPL. When did the State allow the rationing of electricity? 1000KW a month and if we exceed that the person gets penalized with higher rate. Gulf Power was able to make a profit at the current rate. What about summertime? It is not like people can change power companies. FPL has a monopoly in the State of Florida. Do people have to choose between paid for healthcare, going to work, eat, or to get cooled off? People could potentially die if they can't afford electricity especially in the summertime. You seem like a fair man and care for Floridians. We need your help. You can't afford to lose the panhandle in the Governor Race. Please respond to my email on what you will do.

Thank you
Kevin & Mary Baird
6416 Old Harbor Ct
Gulf Breeze, FL 32563

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:09 AM
To: Ellen Plendl
Subject: FW: Question

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Meyer Family <yustaga@cox.net>
Sent: Saturday, February 12, 2022 3:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Cc: yustaga@cox.net
Subject: Question

Good Afternoon Mr. Desantis,

Sir, I was born in Pensacola and lived my life in this great state. I am a father of two girls and a husband to a wonderful lady. I work very at my job and proud to say every member of my family has been in some form of service to this state or country (Navy, Marines, Army, Etc.) But I was wonder why I have not heard any thing from you about the issue (Florida Power and Light) currently affect many people in Northwest Florida. I had planned on voting for you again but due to your lack of communication about this FPL issue, I will be force to vote for the other people whom ever they may be if there is nothing from your office. To quote from the movie the AMERICAN PRESIDENT Micheal J. Fox (Lewis character)..... MR. PRESIDENT ITS OUR DUTY AND RESPONSIBLE TO QUESTION OUR LEADERS. You are my Governor and as such I would like to hear your thoughts on the current issue. I just went and paid the bill of a family member who was unable to pay it due to the economy, I did not want a child to be coldmy daughters asked me why it was so cold at her cousins house. She does not understand that they could not afford the bill . Even as an engineer I am getting ready to go get a second job to cover some of the expense of people in my big family because no child should be cold.

P.S. For Reference, I have a 1982 house with new windows, new doors, new insulation, newer AC system, newer appliances with energy star rating and everything is on timer including hot water tank. Solar does not work for me due to living near a Thousand Oaks (by the way that is the name of our subdivision due to all the very tall trees). Had Gulf Power Representative come and look at my house a little bit ago to see if I improve anything and they found nothing to improve. Last year December 2020, I ran everything I own and Christmas lights for 30 days and still had a bill that was \$100.00 cheaper. I hold an engineering degree and still having trouble with the cost of everything yet I watch people around me trying to figure out how to pay for everything. My uncle (who has Parkinsons Disease taking 30 different types of pills) and my aunt are trying to figure which meds he can get rid of so they can pay the power bill.

I know everyone there is busy but it would be nice to hear from someone.

Thank you,

Oliver Shawn Meyer
1-850-780-6391 (Home)
1-850-261-3931 (Cell)
yustaga@cox.net

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:09 AM
To: Ellen Plendl
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Ir.lucas <Ir.lucas@cox.net>
Sent: Saturday, February 12, 2022 4:07 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

Please intercede on behalf of the people of NW Florida with Florida Power and Light. We are receiving Bill's far above the amount FPL told the PSC our Bill's would increase. Some are up 3 times previous amounts. KWHs have increased exponentially over what people have been billed in the past when homeowners are not doing anything to increase the amount used. There is something very wrong with the way FPL is computing charges. NW Florida is a Republican voting block. I am reading online where people are advocating voting you and others out. People are blaming our Republican representation. Something needs to be done-fast.

Sent from Samsung tablet

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:09 AM
To: Ellen Plendl
Subject: FW: Florida Power and Lights

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Patricia Mesa <patchesamore@gmail.com>
Sent: Saturday, February 12, 2022 4:12 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Lights

I live in the panhandle of Florida, Cantonment. Our power company was Gulf Power and they sold or merged with Florida Power and Lights, I just got my power bill from them and my bill is usually \$100.00 or less. Just got the bill for January and it is \$140.04 did not keep my home warm usually about 68 or less or even turned off. Well I guess it is true the rich get richer while the poor have to get poorer. We were told they are guaranteed a profit and there was nothing that can be done. I am retired and just got a raise from Social Security at 5.9% but the cost of living went up 7.9% and medicare went up to \$170.10 along with gas, food and anything else they can raise. FPL is trying to get blood from a turnip but I can't stand someone or company price gouging all of us here in northwest Florida. Please check this for all of us in this area we are a part of Florida and are not used to this kind of inflation and the sell of Gulf Power Company/merger should not have taken place!!!! Is there anyone out there watching out for the people???

Thank you
Patricia Mesa

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:02 AM
To: Ellen Plendl
Subject: FW: Pensacola desperately needs your help and Fast! Elderly and those with small children are doing without power!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Carey Clarkson <milady67.cc@gmail.com>
Sent: Saturday, January 29, 2022 2:24 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Pensacola desperately needs your help and Fast! Elderly and those with small children are doing without power!

Dear sir,

My name is Carey Clarkson, and I am a resident of Pensacola, Fl. Recently our power company, Gulf Power, merged with FPLNorthwest Florida. In the less than one month transition, the power bills of the Pensacola residents have double and tripled. Many many residents, elderly, with small children, are having their power cut off without notice. The new FPL now gives projected power bills which will be due around February 8th. These projected bills are so high, two and three times what a resident's normal bill is, that many families are turning off their heat and other "non essentials" because they fear they won't be able to pay their bill next month and will be disconnected.

Out local news has done a story on this to no avail. There is a site on Facebook called Gulf Power/ FPL scam. Families are posting their outrageous bills, begging for firewood because they can't afford to run their heat, and generally screaming about the lack of care, concern, compassion, or cooperation from the New power company.

My biggest concern are the elderly and Families with small children whose power bills are now too dear to maintain.

Please, you are a compassionate man and the best Governor ever. Please, can you help us sort this? Can you stop the company from turning off power without notice and without recourse? Please help us!

Please.
Sincerely,
Escambia County resident
Carey Clarkson
850-525-4068

Sent from my iPhone

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:02 AM
To: Ellen Plendl
Subject: FW:

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Reggie Swift <reginator97@gmail.com>
Sent: Friday, January 28, 2022 4:16 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject:

Although not an elected representative I can confidently speak for Northwest Floridians . Florida Power and Light replaced Gulf Power and with that most power bills doubled and FPL reps have said South Fla. Customers are paying less ... how can any of this be? We want a level playing field. Governor please quit sitting on your hands and address this IMMEDIATELY... That sir is more your style ...FPL has us in a choke hold ... only you can break this travesty. SCPO USNRET SENDS.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 9:01 AM
To: Ellen Plendl
Subject: FW: Florida's PSC Needs Housecleaning

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: GT S <titan7777@yahoo.com>
Sent: Friday, January 28, 2022 10:10 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida's PSC Needs Housecleaning

I am a senior citizen living on social security. My latest electric bill, as compared to the same time period last year, has risen by (on a per KH basis) 25%!!!! How can you allow these over-paid commissioners to do this???? What if all of my living expenses went up by 25% ? If they want to throw money at solar panels, for example, then those consumers who want solar panels should pay 100% of it and not be "subsidized" by fixed incomers and the poor. Upping every electric consumer's bill by 25% is very regressive and shouldn't be upheld.

I think these utility "overseers" (the PSC) need to have an "overseer"... or is that you? How are they allowed to get away with this???? This really begs the question of kick-backs and various other side-shows not in the public eye.

I voted for you believing that you'd do us right and that you wouldn't be swayed from properly representing the people of Florida - NOT big campaign donors such as the big utilities i.e. FPL.

You need to go back to your PSC commissioners and have them reconsider this. At least provide a break for the fixed incomers and the poor. Or better yet, clean the slate and put in commissioners who are in touch with reality and not beholding to lobbyists and the like.

Sent from [Mail](#) for Windows

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 8:59 AM
To: Ellen Plendl
Subject: FW: Public service commission

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: Glenn Redford <gredford2@gmail.com>
Sent: Thursday, January 27, 2022 8:17 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Public service commission

Thank you for appointing complete incompetent people to the Public Service Commission. Their approval of the FPL acquisition of Gulf Power has increased my electric bill by 40%. There is now a real chance I will not vote for you again.
Respectfully

Very disappointed Florida resident and registered voter Sent from my iPad Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 8:56 AM
To: Ellen Plendl
Subject: FW: Help for some folks in N. Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Heather Mason <lilbiskit677@gmail.com>
Sent: Sunday, January 23, 2022 12:26 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Help for some folks in N. Florida

Dear Sir...

Help. I'm hoping I'm not the first to email your office on regards to the serious "crime" that is being dealt to us from Florida Power and Light. I live in Milton, small little town outside of Pensacola and our Gulf Power recently switched to FPL. We are seeing price hikes that are insane. Folks are having to decide over groceries or electricity for the month. I'm afraid our phone calls and emails to them are falling on uncaring and deaf ears. I managed to pull through the scamdemic with my small diner without raising prices. But with the price of food and now electric through the roof I have no choice. People are hurting enough with this inflation crises and now this? They are kicking us while we are down. This is wrong. Thank you for your time. Prayers continue everyday for our country and our leaders such as yourself. God bless

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 8:56 AM
To: Ellen Plendl
Subject: FW: Big Crisis

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Teresa Rockwell <tjrock2020@gmail.com>
Sent: Monday, January 24, 2022 7:42 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Big Crisis

Gulf Power Electric Company sold their business to FPL in the panhandle area.

Gulf Power never sent a letter to customers of sell out, nor did FPL send a letter of notification of potential price increase more like price gouging. The whole panhandle area is affected with high electric bills that has doubled or tripled. Its already hit the News and people have made complaintsand contacted lawyers not me. Last year we paid less and with chart same wattage double or tripled for some. This is ridiculous with the inflation and high cost of everything. Grocery are sparse. Gas is high which we shouldn't pay over \$ 2 per gallon. Electricity should be federally regulated so one company cant charge whatever they want.

One costumer paid last year \$215 same month this year the bill is \$ 515 people are out raged. Help the panhandle area.

Thanks for your time
Teresa

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, February 18, 2022 8:55 AM
To: Ellen Plendl
Subject: FW: Public Service Commission

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Asav <asav@att.net>
Sent: Wednesday, January 26, 2022 9:19 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Public Service Commission

The Public Service Commission should be elected not appointed. The Public Service Commission currently functions for the good of the Government and the utilities not the public. Government has a conflict of interest with utilities in that when rates go up taxes go up and governments get more money.

Suggest that the Public Service Commission be elected by the public, who they supposedly represent, and government quickly says that would be unfair. Unfair for who?

An elected Public Service Commission would change every thing in utilities for the BETTER!

A Savage
Panama City, Fl

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