

February 18, 2022

**Via Electronic Filing**

Adam J. Teitzman  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

**Re: Notification of Transfer of Customers from Hargray of Tallahassee LLC (TY202) to Metro Fibernet, LLC d/b/a MetroNet (TY173)**

Dear Mr. Teitzman:

Hargray of Tallahassee LLC (“Hargray”) and Metro Fibernet, LLC d/b/a MetroNet (“MetroNet”) (Hargray and MetroNet collectively, the “Parties”) respectfully notify the Florida Public Service Commission (the “Commission”) of a pending transaction pursuant to which Hargray will transfer certain customers and assets in and around the Tallahassee area to MetroNet (the “Transaction”). It is the Parties’ understanding that no prior Commission approval is required for the Transaction. The Parties therefore submit this notice for the Commission’s information.

**DESCRIPTION OF THE PARTIES**

**A. Hargray of Tallahassee LLC (TY202)**

Hargray is a Delaware limited liability company with a principal office at 870 William Hilton Parkway, Building C, Hilton Head Island, SC 29928. In Florida, Hargray is authorized to provide telecommunications service pursuant to Certificate of Authority No. 8967, which was approved in Docket No. 20210173-TX. Hargray is a competitive local exchange carrier providing local exchange, intrastate interexchange, interconnected Voice over Internet Protocol (“VoIP”), and broadband Internet access services in Florida. Hargray holds authority from the Federal Communications Commission (“FCC”) to provide domestic interstate telecommunications services.

Hargray is a subsidiary of Cable One, Inc. (“Cable One”), a publicly traded Delaware corporation with headquarters located at 210 E. Earll Drive, Phoenix, Arizona 85012. Cable One and its subsidiaries provide video, broadband Internet access, telecommunications, and interconnected VoIP services in 24 states.

**B. Metro Fibernet, LLC d/b/a MetroNet (TY173)**

MetroNet is a Nevada limited liability company with a principal office at 8837 Bond Street, Overland Park, KS 66214. In Florida, MetroNet is authorized to provide telecommunications service pursuant to Certificate of Authority No. 8938, which was approved in Docket No. 20190150-TX. MetroNet is a competitive local exchange carrier providing local exchange,

intrastate interexchange, interconnected VoIP, and broadband Internet access services in Florida. Affiliates of MetroNet hold authority from the FCC to provide domestic interstate and international telecommunications services.

MetroNet is a wholly owned subsidiary of MetroNet Holdings, LLC (“Holdings”). Holdings is a Delaware corporation and a holding company that, through its direct and indirect wholly owned subsidiaries, provides domestic and international telecommunications services, VoIP services, broadband services, and multichannel video programming services in certain portions of Florida, Indiana, Illinois, Iowa, Kentucky, Michigan, Minnesota, North Carolina, Ohio, and Wisconsin.

### **DESCRIPTION OF THE TRANSACTION**

On December 13, 2021, Hargray, an affiliate of MetroNet, Cable One, and an affiliate of Cable One entered into an Asset Purchase and Contribution Agreement (“Agreement”). Pursuant to the Agreement, MetroNet agreed to purchase certain assets and customers of Hargray, including certain customer accounts and receivables, certain customer agreements and contracts, certain vendor agreements and contracts, and certain equipment in and around the Tallahassee area. The assets to be purchased do not include the Commission authorizations held by Hargray.

As a result of the Transaction, MetroNet will provide intrastate telecommunications services to the affected customers. The Transaction is expected to be consummated on or after March 31, 2022, assuming the receipt of all necessary regulatory approvals.

The affected customers will receive notice of the Transaction as required under FCC and Florida rules. A copy of the draft customer notice is attached. The affected customers will receive service from MetroNet pursuant to the same or similar rates, terms, and conditions without any immediate changes. MetroNet will continue to provide a high level of technical operations and customer service to the affected customers after consummation of the Transaction.

As a result of the Transaction, Hargray will no longer provide any services in Florida. Under separate cover, Hargray will cancel its Certificate of Authority and any tariffs on file with the Commission.

### **PUBLIC INTEREST CONSIDERATIONS**

The Transaction furthers the public interest, convenience, and necessity as it permits the continued, uninterrupted provision of high-quality service to the affected customers. The Transaction will have no adverse effect on any customers and will not alter their service. Customers will continue to receive the same services they currently receive, and MetroNet will continue to provide high-quality communications services to the affected customers without interruption and without immediate change in rates, terms, or conditions.

The Transaction also advances economic efficiency by enabling MetroNet to achieve economies of scale and expand its offerings and services to a broader customer base. The Transaction enables MetroNet to strengthen its competitive position to the benefit of consumers

and the communications marketplace. Customers will benefit from the extensive telecommunications expertise of MetroNet, which has significant experience in the telecommunications market. The affected customers will continue to receive service consistent with the quality of service currently provided by Hargray that will be supported by MetroNet's experienced and well-qualified management team.

If you have any questions concerning this notice, please contact the undersigned.

Respectfully submitted,

**METRO FIBERNET, LLC  
D/B/A METRONET**

**HARGRAY OF TALLAHASSEE LLC**

*/s/ Nancy J. Victory*

*/s/ Chérie R. Kiser*

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*Counsel for Metro Fibernet, LLC  
d/b/a MetroNet*

*Counsel for Hargray of Tallahassee LLC*

Attachment

**DRAFT CUSTOMER NOTICE**



## **IMPORTANT NOTICE REGARDING A CHANGE IN YOUR SERVICES**

Dear Customer:

Hargray and MetroNet are pleased to announce that MetroNet is acquiring certain customers currently receiving voice and/or Internet access services from Hargray in and around the Tallahassee area. Subject to approval by the Federal Communications Commission, MetroNet will replace Hargray as your current service provider on or after March 31, 2022 (the "Transfer Date"). As a result of this transaction, MetroNet will assume responsibility for all services previously provided to you by Hargray. MetroNet is excited about the opportunity to serve you and looks forward to a long and mutually rewarding business relationship.

**No action is required from you to continue your service with MetroNet.** Rest assured, the transition will have little or no impact on your current services, nor will there be any interruption of your service. The agreement between Hargray and MetroNet has been structured so that the transfer of service will be virtually seamless. You will retain all of your current service rates, features, terms, and conditions of service and your telephone number(s) will remain the same.<sup>1</sup> There will not be any charges associated with the transfer of your services to MetroNet.

You will receive your first billing statement from MetroNet starting with your April 2022 or May 2022 bill. If you have established automatic bill payment with Hargray, you will need to set up a new online account with MetroNet to continue using auto-pay once your service is transferred to MetroNet.<sup>2</sup> As in the past, you are responsible for paying all bills rendered to you by Hargray during the transition of service.

You do have the right to select a different carrier for your telecommunications service(s). If you choose to switch to an alternate carrier for service, you may incur a fee from that alternate carrier for the transfer of service. Please note that if you are a customer of Hargray on the Transfer Date, your account will automatically be transferred to MetroNet.

In addition, if you have a term commitment with Hargray, that commitment will carry over to MetroNet, and in the event that you disconnect or transfer service to another carrier prior to the end of the term, you will be liable to MetroNet for any applicable early termination charges, subject to applicable law.

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<sup>1</sup> Following the transition, MetroNet will provide written notice to you regarding any changes to the rates, terms, and conditions of your service as may be required by applicable law.

<sup>2</sup> MetroNet offers an online portal that allows customers to make electronic payments and manage their MetroNet account. You can register on the My MetroNet Portal after the Transfer Date at <https://portal.metronetinc.com/cp/login?screen=loginForm>. You will need your new MetroNet account number to complete the registration process, which will be set forth on your first MetroNet billing invoice.

Please note that if you have placed a “freeze” on your Hargray service to prevent unauthorized transfer to another carrier, it will be automatically lifted to implement the transfer to MetroNet. Once the transfer is complete, MetroNet will have the freeze reinstated. If you do not want the freeze reinstated, please contact MetroNet after the Transfer Date.

If you have any questions regarding this transaction or questions about your service or billing prior to the Transfer Date set forth above, you should contact Hargray at **1-877-HARGRAY (1-877-609-4030)**

If you have any questions regarding this transaction, or questions about your service or billing after the Transfer Date set forth above, you should contact MetroNet at **1-877-407-3224**.

Hargray thanks you for your business, and MetroNet looks forward to providing you with quality service for many years to come.