

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, February 24, 2022 1:48 PM
To: 'Jennifer Sarzynski'
Cc: Consumer Contact
Subject: RE: HC Waterworks, Inc. Docket #20210184-WS

Good Afternoon, Jennifer Sarzynski.

We will be placing your comments below in consumer correspondence in Docket No. 20210184, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Jennifer Sarzynski <sajennifer9@yahoo.com>
Sent: Thursday, February 24, 2022 1:15 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: HC Waterworks, Inc. Docket #20210184-WS

HC Waterworks, Inc. Docket #20210184-WS

I recently received the notice that HC Waterworks, Inc. is asking to raise rates yet again. I hope that the Florida Public Service Commission rule against this. I have lived in three different states, in multiple locations. As well as four different locations here in Highlands County, Florida. And I have to say that this is the most expensive water bill that I have incurred out of anywhere that I have lived before. And without a doubt, this is the worst quality of water I have been subjected to. Some days it's such a high chlorine smell, that it stings your eyes when you take a shower. And there's always a off-putting smell to the water as well. Needless to say, this is not water that we want to ingest. It got to a point where we had to put in a whole house water filtration system because of these issues. So, now, we are having to pay twice for this utility. So, please rule against these rate hikes that this company is asking for. If anything, have them lower their rates to equal the quality they are putting out.

Sincerely,
Jennifer Sarzynski
1112 Josephine Court
Sebring, FL 33875
Sent from my iPhone